

SERIAL 14073 RFP MARICOPA COUNTY EMPLOYEE INDUSTRIAL HEALTH SERVICES

DATE OF LAST REVISION: May 07, 2015

CONTRACT END DATE: March 31, 2016

CONTRACT PERIOD THROUGH MARCH 31, 2016

TO: All Departments

FROM: Office of Procurement Services

SUBJECT: Contract for **MARICOPA COUNTY EMPLOYEE INDUSTRIAL HEALTH SERVICES**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on **March 25, 2015**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Chief Procurement Officer
Office of Procurement Services

AS/jl
Attach

Copy to: Office of Procurement Services
Jennifer Anderson-Romero, CA
Lisa Gardner, CHS
Diane Shook, CHS
Stephanie Menei, HR
Virginia Sturgill, HR
Dennis Walderbach, HR
Crystal Wester, Medical Examiner
Rhamona Grabenstein, Planning & Development
Christine Nobles, Risk Management
Sue Malinowsky, MCSO
Amie Bristol, MCSO

(Please remove Serial 08033-LOI from your contract notebooks)



CONTRACT PURSUANT TO RFP

SERIAL 14073-RFP

This Contract is entered into this 25th day of March, 2015 by and between Maricopa County ("County"), a political subdivision of the State of Arizona, and Banner Occupational Health Services, an Arizona corporation ("Contractor") for the purchase of Maricopa County Employee Industrial Health Services.

1.0 CONTRACT TERM:

- 1.1 This Contract is for a term of one (1) year, beginning on the 25th day of March, 2015 and ending the 31st day of March, 2016.
- 1.2 The County may, at its option and with the agreement of the Contractor, renew the term of this Contract for additional terms up to a maximum of four (4) years, (or at the County's sole discretion, extend the contract on a month-to-month bases for a maximum of six (6) months after expiration). The County shall notify the Contractor in writing of its intent to extend the Contract term at least thirty (30) calendar days prior to the expiration of the original contract term, or any additional term thereafter.

2.0 FEE ADJUSTMENTS:

Any request for a fee adjustment must be submitted sixty (60) days prior to the current Contract expiration date. Requests for adjustment in cost of labor and/or materials must be supported by appropriate documentation. If County agrees to the adjusted fee, County shall issue written approval of the change. The reasonableness of the request will be determined by comparing the request with the (Consumer Price Index) or by performing a market survey. Fee adjustment requests received outside of the sixty (60) day window shall not be considered.

3.0 PAYMENTS:

- 3.1 As consideration for performance of the duties described herein, County shall pay Contractor the sum(s) stated in Exhibit "A."
- 3.2 Payment shall be made upon the County's receipt of a properly completed invoice.

3.3 INVOICES:

- 3.3.1 The Contractor shall submit one (1) legible copy of their detailed invoice monthly before payment(s) can be made. At a minimum, the invoice must provide the following information and can be adjusted per department request:

- Company name, address and contact
- County bill-to name and contact information
- Contract serial number
- County purchase order number
- Invoice number and date
- Payment terms
- Date of service

- Only one name (applicant/employee name) per invoice (NO Social Security Numbers)
- Contract Item number(s) with associated billing code
- Description of service
- Pricing per unit of service
- Extended price
- Total Amount Due

3.3.2 Problems regarding billing or invoicing shall be directed to the County as listed on the Purchase Order.

3.3.3 Submit ALL Sheriff's Office invoices to the following e mail or postal address:

MCSO Finance –Accounts Payable
mcssoaccountspayable@mail.maricopa.gov (PREFERRED)
550 West Jackson Street
Phoenix, AZ 85003

3.3.4 Submit ALL Workers' Compensations invoice to the following postal address:

Maricopa County
Risk Management – Claims billing
234 N Central Ave
Suite 530
Phoenix, AZ 85004

3.3.5 Payment shall be made to the Contractor by Accounts Payable through the Maricopa County Vendor Express Payment Program. This is an Electronic Funds Transfer (EFT) process. After Contract Award the Contractor shall complete the Vendor Registration Form located on the County Department of Finance Vendor Registration Web Site (<http://www.maricopa.gov/Finance/Vendors.aspx>).

3.3.6 EFT payments to the routing and account numbers designated by the Contractor will include the details on the specific invoices that the payment covers. The Contractor is required to discuss remittance delivery capabilities with their designated financial institution for access to those details.

3.4 STRATEGIC ALLIANCE for VOLUME EXPENDITURES (\$AVE):

3.4.1 The County is a member of the \$AVE cooperative purchasing group. \$AVE includes the State of Arizona, many Phoenix metropolitan area municipalities, and many K-12 unified school districts. Under the \$AVE Cooperative Purchasing Agreement, and with the concurrence of the successful Respondent under this solicitation, a member of \$AVE may access a contract resulting from a solicitation issued by the County. If you **do not** want to grant such access to a member of \$AVE, **please so state** in your proposal. In the absence of a statement to the contrary, the County will assume that you do wish to grant access to any contract that may result from this Request for Proposal.

3.5 INTERGOVERNMENTAL COOPERATIVE PURCHASING AGREEMENTS (ICPA's)

3.5.1 County currently holds ICPA's with numerous governmental entities throughout the State of Arizona. These agreements allow those entities, with the approval of the Contractor, to purchase their requirements under the terms and conditions of the County Contract. Please indicate on Exhibit A, your acceptance or rejection regarding such participation of other governmental entities. Your response will not be considered as an evaluation factor in awarding a contract

3.6 **TAX: (SERVICES)**

No tax shall be levied against labor. It is the responsibility of the Contractor to determine any and all taxes and include the same in proposal price.

4.0 **AVAILABILITY OF FUNDS:**

- 4.1 The provisions of this Contract relating to payment for services shall become effective when funds assigned for the purpose of compensating the Contractor as herein provided are actually available to County for disbursement. The County shall be the sole judge and authority in determining the availability of funds under this Contract. County shall keep the Contractor fully informed as to the availability of funds.
- 4.2 If any action is taken by any state agency, Federal department or any other agency or instrumentality to suspend, decrease, or terminate its fiscal obligations under, or in connection with, this Contract, County may amend, suspend, decrease, or terminate its obligations under, or in connection with, this Contract. In the event of termination, County shall be liable for payment only for services rendered prior to the effective date of the termination, provided that such services are performed in accordance with the provisions of this Contract. County shall give written notice of the effective date of any suspension, amendment, or termination under this Section, at least ten (10) days in advance.

5.0 **DUTIES:**

- 5.1 The Contractor shall perform all duties stated in Exhibit "B", or as otherwise directed in writing by the Procurement Officer.
- 5.2 During the Contract term, County shall provide Contractor's personnel with adequate workspace for consultants and such other related facilities as may be required by Contractor to carry out its contractual obligations.

6.0 **TERMS and CONDITIONS:**

6.1 **INDEMNIFICATION:**

- 6.1.1 To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless County, its agents, representatives, officers, directors, officials, and employees from and against all claims, damages, losses and expenses, including, but not limited to, attorney fees, court costs, expert witness fees, and the cost of appellate proceedings, relating to, arising out of, or alleged to have resulted from the negligent acts, errors, omissions, mistakes or malfeasance relating to the performance of this Contract. Contractor's duty to defend, indemnify and hold harmless County, its agents, representatives, officers, directors, officials, and employees shall arise in connection with any claim, damage, loss or expense that is caused by any negligent acts, errors, omissions or mistakes in the performance of this Contract by the Contractor, as well as any person or entity for whose acts, errors, omissions, mistakes or malfeasance Contractor may be legally liable.
- 6.1.2 The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.
- 6.1.3 The scope of this indemnification does not extend to the sole negligence of County.

6.2 **INSURANCE:**

- 6.2.1 Contractor, at Contractor's own expense, shall purchase and maintain the herein stipulated minimum insurance from a company or companies duly licensed by the State of Arizona and possessing a current A.M. Best, Inc. rating of B+++. In lieu of State of Arizona licensing, the stipulated insurance may be purchased from a company or

companies, which are authorized to do business in the State of Arizona, provided that said insurance companies meet the approval of County. The form of any insurance policies and forms must be acceptable to County. If the entity is self-insured they shall provide evidence of self-insurance including any self-insured retention. Self-insured entities shall not be required to provide an A.M. Best rating.

- 6.2.2 All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of County, constitute a material breach of this Contract.
- 6.2.3 Contractor's insurance shall be primary insurance as respects County, and any insurance or self-insurance maintained by County shall not contribute to it.
- 6.2.4 Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect the County's right to coverage afforded under the insurance policies.
- 6.2.5 The insurance policies may provide coverage that contains deductibles or self-insured retentions. Such deductible and/or self-insured retentions shall not be applicable with respect to the coverage provided to County under such policies. Contractor shall be solely responsible for the deductible and/or self-insured retention and County, at its option, may require Contractor to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.
- 6.2.6 County reserves the right to request additional copies and to receive, within 10 working days, said certified copies of any or all of the herein required insurance certificates. County shall not be obligated to review policies and/or endorsements or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of County's right to insist on strict fulfillment of Contractor's obligations under this Contract.
- 6.2.7 The insurance policies required by this Contract, except Workers' Compensation, and Errors and Omissions/Medical Malpractice, shall name County, its agents, representatives, officers, directors, officials and employees as Additional Insureds.
- 6.2.8 The policies required hereunder, except Workers' Compensation, and Errors and Omissions/Medical Malpractice, shall contain a waiver of transfer of rights of recovery (subrogation) against County, its agents, representatives, officers, directors, officials and employees for any claims arising out of Contractor's work or service.
- 6.2.9 Commercial General Liability:

Commercial General Liability insurance and, if necessary, Commercial Umbrella insurance with a limit of not less than \$2,000,000 for each occurrence, \$2,000,000 Products/Completed Operations Aggregate, and \$4,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual coverage, and shall not contain any provision which would serve to limit third party action over claims. There shall be no endorsement or modification of the CGL limiting the scope of coverage for liability arising from explosion, collapse, or underground property damage.
- 6.2.10 Automobile Liability:

Commercial/Business Automobile Liability insurance and, if necessary, Commercial Umbrella insurance with a combined single limit for bodily injury and property damage of not less than \$2,000,000 each occurrence with respect to any of the Contractor's owned, hired, and non-owned vehicles assigned to or used in performance of the Contractor's work or services under this Contract.

6.2.11 Workers' Compensation:

6.2.11.1 Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services under this Contract; and Employer's Liability insurance of not less than \$1,000,000 for each accident, \$1,000,000 disease for each employee, and \$1,000,000 disease policy limit.

6.2.11.2 Contractor waives all rights against County and its agents, officers, directors and employees for recovery of damages to the extent these damages are covered by the Workers' Compensation and Employer's Liability or commercial umbrella liability insurance obtained by Contractor pursuant to this Contract.

6.2.12 Errors and Omissions Insurance/Medical Malpractice:

Errors and Omissions insurance and, if necessary, Commercial Umbrella insurance, which will insure and provide coverage for errors or omissions of the Contractor, with limits of no less than \$1,000,000 for each claim.

Medical Malpractice insurance and, if necessary, Commercial Umbrella insurance, which will insure and provide coverage for Medical Malpractice of the Contractor, with limits of no less than \$5,000,000 for each claim.

6.2.13 Certificates of Insurance.

6.2.13.1 Prior to commencing work or services under this Contract, Contractor shall furnish the County with valid and complete certificates of insurance, or formal endorsements as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall identify this contract number and title.

6.2.13.2 In the event any insurance policy (ies) required by this contract is (are) written on a "claims made" basis, coverage shall extend for two years past completion and acceptance of Contractor's work or services and as evidenced by annual Certificates of Insurance.

6.2.13.3 If a policy does expire during the life of the Contract, a renewal certificate must be sent to County fifteen (15) days prior to the expiration date.

6.2.14 Cancellation and Expiration Notice.

Insurance required herein shall not be permitted to expire, be canceled, or materially changed without thirty (30) days prior written notice to the County.

6.3 WARRANTY OF SERVICES:

6.3.1 The Contractor warrants that all services provided hereunder will conform to the requirements of the Contract, including all descriptions, specifications and attachments made a part of this Contract. County's acceptance of services or goods provided by the Contractor shall not relieve the Contractor from its obligations under this warranty.

6.4 PROCUREMENT CARD ORDERING CAPABILITY:

The County may determine to use a MasterCard Procurement Card, to place and make payment for orders under the Contract.

6.5 INTERNET ORDERING CAPABILITY:

The County intends, at its option, to use the Internet to communicate and to place orders under this Contract.

6.6 NOTICES:

All notices given pursuant to the terms of this Contract shall be addressed to:

For County:

Maricopa County
Office of Procurement Services
ATTN: Contract Administration
320 West Lincoln Street
Phoenix, Arizona 85003-2494

For Contractor:

Banner Occupational Health Clinics
Attn: Ms. Katheryn "Kat" Kovacic
525 W. Brown Road
Mesa, AZ 85201

6.7 REQUIREMENTS CONTRACT:

6.7.1 Contractor signifies its understanding and agreement by signing this document that this Contract is a requirements contract. This Contract does not guarantee any purchases will be made (minimum or maximum). Orders will only be placed when County identifies a need and issues a purchase order or a written notice to proceed.

6.7.2 County reserves the right to cancel purchase orders or notice to proceed within a reasonable period of time after issuance. Should a purchase order or notice to proceed be canceled, the County agrees to reimburse the Contractor for actual and documented costs incurred by the Contractor. The County will not reimburse the Contractor for any avoidable costs incurred after receipt of cancellation, or for lost profits, or shipment of product or performance of services prior to issuance of a purchase order or notice to proceed.

6.7.3 Purchase orders will be cancelled in writing.

6.8 TERMINATION FOR CONVENIENCE:

The County reserves the right upon sixty (60) days' prior written notice to terminate the Contract in whole or in part at any time, when in the best interests of the County without penalty or recourse. Upon receipt of the written notice, the Contractor shall immediately stop all work, as directed in the notice, notify all subcontractors of the effective date of the termination and minimize all further costs to the County. In the event of termination under this paragraph, all documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the County upon demand. The Contractor shall be entitled to receive just and equitable compensation for work in progress, work completed and materials accepted before the effective date of the termination.

6.9 TERMINATION FOR DEFAULT:

6.9.1 In addition to the rights reserved in the Contract, the County may terminate the Contract in whole or in part due to the failure of the Contractor to comply with any term or condition of the Contract, to acquire and maintain all required insurance policies, bonds, licenses and permits, or to make satisfactory progress in performing the Contract. The

Procurement Officer shall provide written notice of the termination and the reasons for it to the Contractor.

6.9.2 Upon termination under this paragraph, all goods, materials, documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the County on demand.

6.9.3 The County may, upon termination of this Contract, procure, on terms and in the manner that it deems appropriate, materials or services to replace those under this Contract. The Contractor shall be liable to the County for any excess costs incurred by the County in procuring materials or services in substitution for those due from the Contractor.

6.9.4 The Contractor shall continue to perform, in accordance with the requirements of the Contract, up to the date of termination, as directed in the termination notice.

6.10 TERMINATION BY THE COUNTY:

If either party should be adjudged bankrupt or should make a general assignment for the benefit of its creditors, or if a receiver should be appointed on account of its insolvency, the other party may terminate the Contract. If either party should persistently or repeatedly refuse or should fail, except in cases for which extension of time is provided, to provide enough properly skilled workers or proper materials, or persistently disregard laws and ordinances, or not proceed with work or otherwise be guilty of a substantial violation of any provision of this Contract, then the other party may terminate the Contract. Prior to termination of the Contract, the other party shall give the breaching party fifteen (15) calendar day's written notice. Upon receipt of such termination notice, the breaching party shall be allowed fifteen (15) calendar days to cure such deficiencies.

6.11 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. §38-511 the County may cancel this Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the Contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S §38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the Contract.

6.12 OFFSET FOR DAMAGES;

In addition to all other remedies at law or equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance under this contract.

6.13 ADDITIONS/DELETIONS OF SERVICE:

6.13.1 The County reserves the right to add and/or delete materials to a Contract. If a service requirement is deleted, payment to the Contractor will be reduced proportionately, to the amount of service reduced in accordance with the bid price. If additional materials are required from a Contract, prices for such additions will be negotiated between the Contractor and the County.

6.13.2 The County reserves the right of final approval on proposed staff for all Task Orders. Also, upon request by the County, the Contractor will be required to remove any employees working on County projects and substitute personnel based on the discretion of the County within two business days, unless previously approved by the County.

6.14 RELATIONSHIPS:

In the performance of the services described herein, the Contractor shall act solely as an independent contractor, and nothing herein or implied herein shall at any time be construed as to create the relationship of employer and employee, partnership, principal and agent, or joint venture between the District and the Contractor.

6.15 SUBCONTRACTING:

6.15.1 The Contractor may not assign this Contract or subcontract to another party for performance of the terms and conditions hereof without the written consent of the County, which shall not be unreasonably withheld. All correspondence authorizing subcontracting must reference the Proposal Serial Number and identify the job project.

6.15.2 The Subcontractor's rate for the job shall not exceed that of the Prime Contractor's rate, as bid in the pricing section, unless the Prime Contractor is willing to absorb any higher rates or the County has approved the increase. The Subcontractor's invoice shall be invoiced directly to the Prime Contractor, who in turn shall pass-through the costs to the County, without mark-up. A copy of the Subcontractor's invoice must accompany the Prime Contractor's invoice.

6.16 AMENDMENTS:

All amendments to this Contract shall be in writing and approved/signed by both parties. Maricopa County Office of Procurement Services shall be responsible for approving all amendments for Maricopa County.

6.17 ACCESS TO AND RETENTION OF RECORDS FOR THE PURPOSE OF AUDIT AND/OR OTHER REVIEW:

6.17.1 In accordance with section MCI 371 of the Maricopa County Procurement Code the Contractor agrees to retain all books, records, accounts, statements, reports, files, and other records and back-up documentation relevant to this Contract for six (6) years after final payment or until after the resolution of any audit questions which could be more than six (6) years, whichever is latest. The County, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of, any and all said materials.

6.17.2 If the Contractor's books, records, accounts, statements, reports, files, and other records and back-up documentation relevant to this Contract are not sufficient to support and document that requested services were provided, the Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.

6.17.3 If at any time it is determined by the County that a cost for which payment has been made is a disallowed cost, the County shall notify the Contractor in writing of the disallowance. The course of action to address the disallowance shall be at sole discretion of the County, and may include either an adjustment to future claim submitted by the Contractor by the amount of the disallowance, or to require reimbursement forthwith of the disallowed amount by the Contractor by issuing a check payable to Maricopa County.

6.18 AUDIT DISALLOWANCES:

If at any time, County determines that a cost for which payment has been made is a disallowed cost, such as overpayment, County shall notify the Contractor in writing of the disallowance. County shall also state the means of correction, which may be but shall not be limited to adjustment of any future claim submitted by the Contractor by the amount of the disallowance, or to require repayment of the disallowed amount by the Contractor.

6.19 SEVERABILITY:

The invalidity, in whole or in part, of any provision of this Contract shall not void or affect the validity of any other provision of this Contract.

6.20 RIGHTS IN DATA:

The County shall own have the use of all data and reports resulting from this Contract without additional cost or other restriction except as provided by law. Each party shall supply to the other party, upon request, any available information that is relevant to this Contract and to the performance hereunder.

6.21 INTEGRATION:

This Contract represents the entire and integrated agreement between the parties and supersedes all prior negotiations, proposals, communications, understandings, representations, or agreements, whether oral or written, express or implied.

6.22 VERIFICATION REGARDING COMPLIANCE WITH ARIZONA REVISED STATUTES §41-4401 AND FEDERAL IMMIGRATION LAWS AND REGULATIONS:

6.22.1 By entering into the Contract, the Contractor warrants compliance with the Immigration and Nationality Act (INA using e-verify) and all other federal immigration laws and regulations related to the immigration status of its employees and A.R.S. §23-214(A). The contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the Immigration Reform and Control Act of 1986, as amended from time to time, for all employees performing work under the Contract and verify employee compliance using the E-verify system and shall keep a record of the verification for the duration of the employee's employment or at least three years, whichever is longer. I-9 forms are available for download at USCIS.GOV.

6.22.2 The County retains the legal right to inspect contractor and subcontractor employee documents performing work under this Contract to verify compliance with paragraph 6.22.1 of this Section. Contractor and subcontractor shall be given reasonable notice of the County's intent to inspect and shall make the documents available at the time and date specified. Should the County suspect or find that the Contractor or any of its subcontractors are not in compliance, the County will consider this a material breach of the contract and may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

6.23 CONTRACTOR LICENSE REQUIREMENT:

6.23.1 The Respondent shall procure all permits, insurance, licenses and pay the charges and fees necessary and incidental to the lawful conduct of his/her business, and as necessary complete any required certification requirements, required by any and all governmental or non-governmental entities as mandated to maintain compliance with and in good standing for all permits and/or licenses. The Respondent shall keep fully informed of existing and future trade or industry requirements, Federal, State and Local laws, ordinances, and regulations which in any manner affect the fulfillment of a Contract and shall comply with the same. Contractor shall immediately notify both Office of Procurement Services and the using agency of any and all changes concerning permits, insurance or licenses.

- 6.23.2 Respondents furnishing finished products, materials or articles of merchandise that will require installation or attachment as part of the Contract, shall possess any licenses required. A Respondent is not relieved of its obligation to possess the required licenses by subcontracting of the labor portion of the Contract. Respondents are advised to contact the Arizona Registrar of Contractors, Chief of Licensing, at (602) 542-1525 to ascertain licensing requirements for a particular contract. Respondents shall identify which license(s), if any, the Registrar of Contractors requires for performance of the Contract.

6.24 CERTIFICATION REGARDING DEBARMENT AND SUSPENSION

- 6.24.1 The undersigned (authorized official signing for the Contractor) certifies to the best of his or her knowledge and belief, that the Contractor, defined as the primary participant in accordance with 45 CFR Part 76, and its principals:

6.24.1.1 are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;

6.24.1.2 have not within 3-year period preceding this Contract been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

6.24.1.3 are not presently indicted or otherwise criminally or civilly charged by a government entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and

6.24.1.4 have not within a 3-year period preceding this Contract had one or more public transaction (Federal, State or local) terminated for cause of default.

- 6.24.2 Should the Contractor not be able to provide this certification, an explanation as to why should be attached to the Contract.

- 6.24.3 The Contractor agrees to include, without modification, this clause in all lower tier covered transactions (i.e. transactions with subcontractors) and in all solicitations for lower tier covered transactions related to this Contract.

6.25 PRICES:

Contractor warrants that prices extended to County under this Contract are no higher than those paid by any other customer for these or similar services.

6.26 GOVERNING LAW:

This Contract shall be governed by the laws of the state of Arizona. Venue for any actions or lawsuits involving this Contract will be in Maricopa County Superior Court or in the United States District Court for the District of Arizona, sitting in Phoenix, Arizona

6.27 ORDER OF PRECEDENCE:

In the event of a conflict in the provisions of this Contract and any other Procurement document,, if applicable, the terms of this Contract shall prevail.

6.28 INFLUENCE

As prescribed in MC1-1202 of the Maricopa County Procurement Code, any effort to influence an employee or agent to breach the Maricopa County Ethical Code of Conduct or any ethical conduct, may be grounds for Disbarment or Suspension under MC1-902.

An attempt to influence includes, but is not limited to:

- 6.28.1 A Person offering or providing a gratuity, gift, tip, present, donation, money, entertainment or educational passes or tickets, or any type valuable contribution or subsidy,
- 6.28.2 That is offered or given with the intent to influence a decision, obtain a contract, garner favorable treatment, or gain favorable consideration of any kind.

If a Person attempts to influence any employee or agent of Maricopa County, the Chief Procurement Officer, or his designee, reserves the right to seek any remedy provided by the Maricopa County Procurement Code, any remedy in equity or in the law, or any remedy provided by this contract.

6.29 PUBLIC RECORDS:

All documents submitted are public records and must be retained by the Records Manager at the Office of Procurement Services. All file documents are open to public inspection after Contract award and execution.

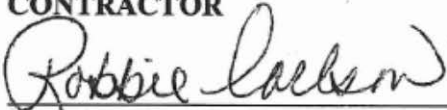
6.30 INCORPORATION OF DOCUMENTS:

The following are to be attached to and made part of this Contract:

- 6.30.1 Exhibit A, Pricing;
- 6.30.2 Exhibit B, Scope of Work;
- 6.30.3 Exhibit B – 1, Respondent's Narrative/Response

IN WITNESS WHEREOF, this Contract is executed on the date set forth above.

CONTRACTOR



AUTHORIZED SIGNATURE

ROBBIE CARLSON VP of OPS, BANNER MEDICAL GROUP,
AZ West

PRINTED NAME AND TITLE

1300 N. 12th St, Suite 611

ADDRESS

Phoenix AZ 85006

2-25-15

DATE

MARICOPA COUNTY

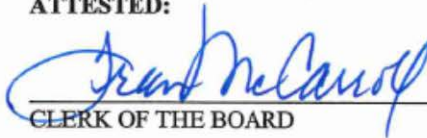

CHAIRMAN, BOARD OF SUPERVISORS

~~MAR 25 2015~~

MAR 25 2015

DATE

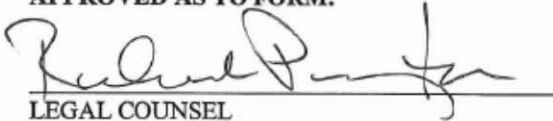
ATTESTED:


CLERK OF THE BOARD

MAR 25 2015

DATE

APPROVED AS TO FORM:


LEGAL COUNSEL

March 18, 2015
DATE

EXHIBIT A

PRICING

SERIAL 14073

NIGP CODE: 94874

RESPONDENT'S NAME:

Banner Occupational Health Clinics

COUNTY VENDOR NUMBER :

ADDRESS:

525 W. Brown Road, Mesa, AZ 85201

P.O. ADDRESS:

TELEPHONE NUMBER:

480-684-7265

FACSIMILE NUMBER:

602-747-3120

WEB SITE:

Bannerhealth.com

CONTACT (REPRESENTATIVE):

Jason Tate
Amanda Carranza

~~Katheryn Kovacic~~

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REPRESENTATIVE'S E-MAIL ADDRESS:

Amanda.Carranza@bannerhealth.com

YES NO

WILL ALLOW OTHER GOVERNMENTAL ENTITIES TO PURCHASE FROM THIS CONTRACT

[X] []

WILL ACCEPT PROCUREMENT CARD FOR PAYMENT:

X []

WILL OFFER REBATE (CASH OR CREDIT) FOR UTILIZING PROCUREMENT CARD:

[] X

(Payment shall be made within 48 hours of utilizing the Purchasing Card)

[X] NET 30 DAYS

1.0 PRICING:

BILL CODE	1.0 Workmen's Compensation:			
	1.1 Percent Discount from the Industrial Commission of Arizona Fee Schedule	5%	Percentage Off	
RTW	1.2 Return to Work Physicals	\$75	per examination	
	1.3 Additional Services			
CXR1V	1.3.1 Chest X-Rays	\$80 \$75 (eff.05/01/15)	per examination	
HepA1/ HepA2	1.3.2 Hepatitis A Vaccine (series of 2 shots)	\$190	per series set	
Hep B1,2,3	1.3.3 Hepatitis B Vaccine (series of 3 shots)	\$264	per series set	
TB	1.3.4 TB Testing onsite	\$25	per examination	
TB	1.3.4.1 Skin test onsite	\$25	per examination	On-site fee of \$50 per hour
	1.3.4.2 Test read onsite	\$included	per examination	
TBquest	1.3.4.3 Questionnaire onsite	\$25	per examination	
	1.3.4.4 Chest X-Ray onsite 1 View	NA	per examination	
	1.3.4.4.1 Two (2) view onsite	NA	per examination	
TB	1.3.5 TB Testing offsite	\$25	per examination	
TB	1.3.5.1 Skin test offsite	\$25	per examination	
	1.3.5.2 Test read offsite	Included	per examination	

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TBQuest	1.3.5.3 Questionnaire offsite	\$25	per examination	
CXR1V	1.3.5.4 Chest X-Ray offsite	\$75	per examination	
CXR2V	1.3.5.5.1 Two (2) view offsite	\$105	per examination	
PepRN	Post Exposure PEP RN Triage Line	\$75.00	per call	
PepProv	PEP Provider Triage Line	\$175	per call	

	2.0 Pre-Employment Screening:		
DOTPhys	2.1 Department of Transportation Physical	\$75	per examination
PPE	2.2 Post offer Physical	\$75	per examination
Phys	2.3 Complete physical review of all systems	\$75	per examination
Colortst	2.4 Color Perception	\$10	per examination
Whishear	2.5 Hearing Test Whisper	\$10	per examination
Dynomete	2.6 Hand/finger strength (Dynamometer)	\$10	per examination
LIFTEVAL	2.7 Pushing/pulling/lifting strength (max 50#)	\$30	per examination
MMR	2.8 MMR Immunization	\$75 each	per examination
HepB1,2,3	2.9 Hepatitis B Series	\$264	per examination
HepBTit	2.10 Hepatitis B Titers	\$55	per examination
TD	2.11 Tetanus Immunization	\$40	per examination
TBQuest	2.12 TB Questionnaire	\$25	per examination
TBTest	2.13 TB Skin Test Administration	\$0 included in the fee	per examination
	2.14 TB Skin Test Reading		per examination
CXR1V	2.15 TB Chest X-Ray	\$80 \$75 (eff. 05/01/15)	per examination
CXR1V	2.16 Chest X-Ray One View	\$80 \$75 (eff. 05/01/15)	per examination
CXR2V	2.17 Chest X-Ray Two View	\$115 \$105 (eff. 05/01/15)	per examination
EKG	2.18 EKG under 35 years of age	\$50	per examination
EKG	2.19 EKG 35 years of age or older	\$50	per examination
UADIP	2.20 Urinalysis UA DIP	\$7	per examination
CBC	2.21 Complete Blood Count (CBC)	\$20	per examination
Cardrisk	2.22 Sequential Multiple Analysis-Computer (SMAC23)	\$35	per examination
AUDIO	2.23 Audiometer Baseline Test	\$25	per examination
RespQuest	2.24 Respirator Medical Evaluation	\$25	per examination
Treadmil	2.25 Exercise Test	\$250	per examination
Treadmil	2.26 Stress Treadmill	\$250	per examination
	2.27 Drug Screen		per examination
DS5Pan	2.27.1 5-panel drug screen	\$38	per examination
DS10Pan	2.27.2 10-panel drug screen	\$40	per examination
DS11pan	2.27.3 11-panel drug screen	\$42	per examination
DS16pan	2.27.4 13-panel drug screen	\$48	per examination
RespQuest	2.28 OSHA Medical Evaluation Questionnaire administration	\$0 included in the fee	per examination
RespQuest	2.29 OSHA Medical Evaluation Questionnaire review	\$25	per examination

PFT	2.30 Pulmonary Function Testing	\$40	per examination
RespExam	2.31 Respiratory Protection Physical	\$40	per examination
RespCl	Resp Clearance Exam includes Respirator Questionnaire, PFT and Exam	\$85	per examination
RespMask	2.32 N-95 Mask Fit Testing	\$50	per examination
MINIPHYS	2.33 Mini Physical for Employees and Volunteers	\$25 (eff. 05/01/15)	per examination
	2.33All other services		per examination
OnsiteRN	On-Site RN Services	\$50	per hour
PWAudio	On-Site Mobile Van for Audiograms	\$250	per hour
Onsite	Mobile Van for On-Site Physicals	\$200	per hour + cost of exam
BATNon	Non-DOT Breath Alcohol Test	\$25	

	3.0 Annual Testing		per examination
PPE	3.1 Routine Physicals	\$75	per examination
DOTPhy	3.2 Department of Transportation Physicals	\$75	per examination
AsbPhys	3.3 Asbestos Surveillance	\$75	per examination
NESHAP	3.3.1 NESHAP Baseline/Annual	\$445	per examination
NESHAPEK	3.3.1.1 NESHAP with EKG (no treadmill)	\$445	
NESHAPTE	3.3.1.2 NESHAP with Tetnus	\$485	
AIRMON	3.4 Air Monitoring Baseline/Annual	\$265	
AIRMONCH	3.4.1 Air Monitoring Baseline/Annual with Chest X-Ray	\$385	
AIRMONPT	3.4.2 Air Monitoring Baseline/Annual with PFT	\$305	
AIRMONTV	3.4.3 Air Monitoring Baseline/Annual with Tetanus Vaccine	\$345	
ZZP	3.5 Lead Monitoring	\$50	per examination
RespQues	3.6 Respiratory Protection -Questionnaire \$25; exam \$40	\$25	per examination
Audio	3.7 Hearing Conservation	\$30	per examination
TBQuest	3.8 TB Questionnaire	\$25	per examination
TBTest	3.9 On-site Administration of Skin Test (PPD)	cost of TB \$25 plus \$50 per hour on site fee	per examination
	3.10 On-site Reading of TB Skin Test Result	\$ Included	per examination
CXR1V	3.11 TB Chest X-Ray	\$80.00 \$75 (eff. 05/01/15)	per examination
	3.12 Drug Screen		per examination
DS5pan	3.12.1 5-panel drug screen	\$38	per examination
DS10Pan	3.12.2 10-panel drug screen	\$40	per examination
DS11Pan	3.12.3 11-panel drug screen	\$42	per examination
DS13pan	3.12.4 13-panel drug screen	\$48	
n/a	3.12.5 16-panel drug screen	\$	per examination
Respques	3.13 OSHA Medical Evaluation Questionnaire review	\$25	per examination
PFT	3.14 Pulmonary Function Testing	\$40	per examination
	3.15 All other tests	\$	per examination
	Breath Alcohol Test	\$25	

	4.0 Post Incident		
RTW	4.1 Return to work Physicals	\$75	per examination
DS5pan	4.1 Drug Screening	\$38	per examination
	4.3 Post exposure Medical Reviews	\$	per examination
	4.4 Provide list of treatments based on exposure and medical indications:		per examination
HepBTit	Hep B Titer	\$55	
HepB1,2,3	Hep B Immunization	\$88	per injection
PEPHIV	HIV Testing	\$85	
	Source Testing:		
PEPHB5AG	Hep B Surface Antigen	\$55	
PEPHIV	HIV Testing	\$85	
PEPSRCHC	Hep C Surface Antigen	\$85	
	PEP Medications	Current Market Price	

HIV Post Exposure Prophylaxis (PEP) pricing (needle sticks, blood exposures)

1.	Nurse Triage Call	\$ 75.00
2.	Licensed Practitioner Intervention	\$175.00
3.	Initial Visits	\$100.00
4.	Results Visits	\$ 50.00
5.	Follow-up Visit (1 week if on meds)	\$ 75.00
6.	Follow-up Visit (2 weeks if on meds)	\$ 75.00
7.	Follow-up Visit (3 weeks if on meds)	\$ 75.00
8.	Follow-up Visit (4 weeks if on meds)	\$ 75.00
9.	Follow-up Visit (6 weeks)	\$ 75.00
10.	Follow-up Visit (3 months)	\$ 75.00
11.	Follow-up Visit (6 months)	\$ 75.00
12.	Follow-up Visit (12 months)	\$ 75.00
13.	Follow-up Visit (18 months)	\$ 75.00

Costs billed in addition to visits:

	Patient Testing:	
1.	ALT Liver function	\$ 25.00
2.	Blood Chem/CBC/UA (if on meds)	\$ 40.00
8.	Tdap	\$ 65.00
9.	HBIG	\$ Market price
10.	Hep C RNA	\$ 350 (given if source tests positive for Hep C)

Source Testing:

1.	HIV Test	\$ 85.00
2.	Hepatitis C Test	\$ 85.00
3.	Hepatitis B Antigen	\$ 55.00

Medications:

One week supply of the following medications (maximum of four (4) weeks on meds)(Pricing below is estimated pricing as medications and pricing fluctuate based on medical standard and market prices):

Isentress-HIV	\$420
Truvada-HIV	\$420
Ondanstron-Nausea	\$5 per pill used as

**All prices are subject to change.

EXHIBIT B

SCOPE OF WORK

1.0 INTENT:

The intent of the Contract is for the provision of industrial employee health services. Said services shall include, but are not limited to, Workers' Compensation, Pre-Employment Screening and Immunizations, DOT Random Drug and Alcohol Testing, Annual Testing/Examinations and Post Incident Testing and Fitness for Duty Testing. The required services shall not be coordinated from a single service requestor, but from individual departments on an as needed basis. In general, Contractor shall provide all of the services listed herein at facilities located throughout Maricopa County. Some services shall require 24 hour access, 7 days a week and 365 days per year and are identified as such in the Scope of Work. On occasion the Maricopa County Attorney's Office will require pre-employment screening outside of Maricopa County and outside of the State of Arizona. Services include collection, testing, transporting and record retention services for Drug and Alcohol Testing, for Maricopa County, in accordance with U.S. Department of Transportation, Federal Highway Administration, Code of Federal Regulations, Part 40 – Procedures for Transportation Workplace Drug and Alcohol Testing Programs, OSHA and other applicable regulatory agencies.

Contractor shall be fully capable of providing services, and in full compliance, throughout the duration of the resultant contract, with the Omnibus Act of 1991, which requires Drug and Alcohol Testing of Safety Sensitive Employees in aviation, motor carrier, railroad and mass transit industries.

Contractor shall provide professional services to/for approximately 300 Motor Vehicle Operators and Supervisors, and 100 Safety Sensitive employees. Maricopa County has over 14,000 employees that may require workers' compensation services. The Contractor may also be required to provide these services for pre-employment screening and "for cause" testing, at the option of the County. *Confidentiality of all information is a requirement.* All sensitive patient information shall remain confidential and in full compliance with HIPAA Guidelines. In order to meet the requirements set forth by the 49 Code of Federal Regulations, Part 40, and the County will make all efforts to test personnel appropriately.

Other governmental entities under agreement with the County may have access to services provided hereunder (see also Section 3.4 and 3.5, above)

The County reserves the right to add additional contractors, at the County's sole discretion, in cases where the currently listed contractors are of an insufficient number or skill-set to satisfy the County's needs or to ensure adequate competition on any project or task order work.

2.0 SCOPE OF WORK:

2.1 OVERALL REQUIREMENTS:

- 2.1.1 Contractor shall provide their procedures for all services, requirements, and potential scenarios.
- 2.1.2 The contractor shall cooperate in the transfer of all medical records in the event of contract termination or non-renewal.
- 2.1.3 The following requirements are applicable for all of the service groups contained in this solicitation (Workers' Compensation, Pre-Employment Screening, DOT Random Drug and Alcohol Testing, Annual Testing/Examinations, Reasonable Cause and Post Incident Testing). Some service groups may also contain requirements specific to the individual requesting department. It is the responsibility of the Contractor to carefully read each section and fully understand the requirements.
- 2.1.4 In addition to the requirements of §3.0 Payments of the Contract, Contractor shall prepare monthly invoices for the services provided. The invoice shall be for work provided during the previous month and shall include the name of the examinee, the health service

provided, the date of the service and the fee charged with the corresponding bill code. The monthly invoice shall be delivered to the referred employee's authorized departmental contact provided on the department issued Purchase Order or otherwise instructed by the department contact and ALL Workers' Compensation claims delivered to Risk Management within Maricopa County.

- 2.1.4.1 The contractor shall provide monthly statistical report to the authorized contact of each department with a copy to the Risk management Safety Division, including, but not limited to the number of employee exposures to blood and body fluids, communicable diseases and chemicals. Contractor shall also report on the number of TB conversions and TB mask fit testing performed.
- 2.1.5 The Contractor shall be knowledgeable of the duties and responsibilities as well as the physical and mental stresses of the position for which the services are being performed. It shall be the Contractor's responsibility to request position descriptions from the authorized department contact if not provided by employee/applicant at time of visit.
 - 2.1.5.1 Maricopa County Sheriff's Office (MCSO) will send paperwork with the applicants detailing the position duties and what the contractor needs to evaluate.
- 2.1.6 The Contractor shall remain current on testing and medical standards for all services to be performed as a result of this contract.
- 2.1.7 The Contractor shall maintain current knowledge on laboratory services, reporting procedures and the related laws and practices.
- 2.1.8 The Contractor shall be required to provide all necessary qualified personnel, equipment, facilities, recordkeeping, supplies and services to perform all necessary medical services.
- 2.1.9 The Contractor shall have a facility (ies) within a fifteen (15) mile drive from any and all job locations within Maricopa County (list provided at the end of the Scope of Work).(Exceptions areas are Hassayampa, Gila Bend, Cave Creek, New River).
 - 2.1.9.1 The geographical distribution within Maricopa County shall include:
 - 2.1.9.1.1 Southwest Region: Gila Bend, Hassayampa, Buckeye and Avondale
 - 2.1.9.1.2 Northwest Region: Glendale, Sun City, Surprise, El Mirage, and Wickenburg
 - 2.1.9.1.3 Northeast Region: Cave Creek, New River, Paradise Valley & Scottsdale
 - 2.1.9.1.4 Southeast Region: Tempe, Mesa, Chandler and Sun Lakes
 - 2.1.9.1.5 Central Phoenix Region: Downtown Area
- 2.1.10 The contractor agrees to prepare, maintain, monitor, date and retain all health, medical and OSHA exposure records the County deems necessary.
- 2.1.11 The contractor shall ensure a medical records system which will secure and maintain all confidential patient records. These records shall be accessible from any of contractor's worksites via an electronic portal, (Banner is implementing iSystoc which shall be operational by August 31, 2015) created and maintained by the contractor, accessible by the County. Each Maricopa County department shall be provided with at least one secure individual sign on to access drug, alcohol and physical exam testing results and respective reports. Sign on(s) will be customized to only access the specific department so that one department cannot view information for employees of another department. One (1) or more Master sign on(s) shall be provided to the Central Human Resources contact with visibility to department results and reports for drug, alcohol and physical exam testing, for departments with employees requiring CDL testing. Four (4) or more sign on(s) shall be provided to Risk Management to access workers' compensation

medical/status/reports for all County departments. Contractor shall provide measures preventing the use of patient social security numbers on invoicing and medical records unless required by law.

2.1.11.1 The contractor shall provide all referred employees with “access to their exposure and medical records” as required by Title 29 Code for Federal Regulations Part 1910.1020.

2.1.11.2 The contractor shall maintain all employee medical records and exposure reports with copies forwarded to Maricopa County Risk Management and additional copies for the Sheriff Employees to the MCSO Occupational Safety Section.

2.1.11.2.1 Medical records shall contain, but not be limited to:

- 2.1.11.2.1.1 Medical background,
- 2.1.11.2.1.2 List of medications taken or prescribed,
- 2.1.11.2.1.3 Allergies,
- 2.1.11.2.1.4 Immunization history,
- 2.1.11.2.1.5 TB skin test history,
- 2.1.11.2.1.6 Physical findings,
- 2.1.11.2.1.7 Lab tests and results,
- 2.1.11.2.1.8 Significant changes to employee health status,
- 2.1.11.2.1.9 Ergonomic complaints,
- 2.1.11.2.1.10 Nature of exposure,
- 2.1.11.2.1.11 Actions/ treatments recommended,
- 2.1.11.2.1.12 Additional orders.

2.1.11.3 The contractor shall maintain all medical records and manage reminder/recall systems for updating required immunizations and annual screenings to include by not limited to, written reminders of immunizations, Hepatitis B vaccinations, and Purified Protein Derivative (PPD) due dates. Once the iSystoc is operational on August 31, 2015 authorized users will have the ability to track and manage recalls.

2.1.11.4 Contractor shall provide a Medical Director of a MCSO Onsite Nursing program with written standing orders for immediate medical treatments for employees, volunteers, and public. Vaccine, TB Skin testing, training oversight. Direct contact with a medical provider for any upcoming treatment issues and needed changes. Immediate contact with the Medical Director is required to add, modify, or update changes with standing orders as needed. MD contact with a RN, LPN, EMT, Paramedic, and supervisory staff of MCSO.

2.1.12 The contractor shall have a minimum of one (1) or more work site facilities that offers continuous coverage 24 hours a day, 7 days a week and 365 days per year and multiple work sites coverage within the geographical area of Maricopa County with a licensed physician, licensed physicians assistant or appropriate licensed and trained staff on-site at all times. (All Banner Emergency rooms can be utilized after hours for any of the contracted Services. The Good Samaritan clinic located in Central Phoenix is open 6 a.m. to 10 p.m., Monday – Friday; 8 a.m. to 4 p.m. Saturdays and Sundays. *All clinics are closed on major holidays*).

If/When an injured worker(s) present to a Banner ER they are treated by the ER. Services done by the ER are billed by the hospitals PFS department and billed as an ER visit. (Please remember that the injured worker needs to complete a 102 form in the ED). If a worker presents to the ER, out of Occupational Health open hours, the visit would be charged at Industrial Commissions of Arizona (ICA) rates. The injured worker needs to state this is a work injury so that the care can be identified & billed correctly.

- 2.1.12.1 One (1) worksite that provides continuous coverage 24 hours a day, 7 days a week and 365 days per year shall be within fifteen (15) miles of 1900 W. Lower Buckeye, Phoenix, AZ 85009.
- 2.1.12.2 Staff shall be trained according to Department of Transportation (DOT), Federal Motor Carriers Safety Administration (FMSCA), Commercial Driver's License (CDL) Drug and Alcohol collections requirements and the facility shall be certified by Health and Human Services (HHS) under the National Laboratory Certification Program (NLCP).
- 2.1.12.3 Contractor shall be contracted with a Medical Review Officer (MRO) who is a licensed physician.
- 2.1.13 Contractor shall provide physical examinations, drug and alcohol testing, exposure evaluations and preventive measures according to the Occupational Safety and Health Administration (OSHA), Federal Motor Carrier Safety Administration (FMCSA), AZ Post and other regulatory requirements.
- 2.1.14 Contractor shall insure that when any Public Safety Personnel from Maricopa County who present for initial treatment shall not have to wait more than ten (10) minutes following check-in to be seen for treatment. (Examples of Public Safety Personnel: Maricopa County Sheriff's Office, Adult/Juvenile Probation, Maricopa County Attorney's Office, Office of the Medical Examiner, and Correctional Health Services).
- 2.1.15 No more than thirty (30) minute wait time for scheduled visits from time of appointment to time seen by Physician or Occupational Licensed Health Care Provider (OLHCP).
- 2.1.16 No more than thirty (30) minute wait time for initial visits from time of arrival to time seen by Physician or OLHCP. This wait time does not include those departments specified in 2.1.14 above.
- 2.1.17 Contractor shall complete all Maricopa County forms or documents with Doctor's signature and date where required at NO additional cost to Maricopa County.
 - 2.1.17.1 Contractor shall supply hard copy, carbon duplicate, federal and non-federal Chain of Custody drug forms and hard copy, carbon duplicate, federal and non-federal alcohol test forms at no additional cost to Maricopa County.
- 2.1.18 Contractor shall provide an account executive.
- 2.1.19 Contractor shall work with the Pharmacy Benefits Manager (contact information to be provided after award of contract) that is contracted with Maricopa County.
- 2.1.20 Contractor shall work with the Physical Therapy Provider (contact information to be provided after award of contract) that is contracted with Maricopa County.
- 2.2 **WORKERS' COMPENSATION:**
 - 2.2.1 **General Requirements:**
 - 2.2.1.1 One (1) Physician per location shall be licensed to practice medicine in the State of Arizona. Supervising Physician shall be Board Certified in Occupational Medicine trained in and have five (5) year experience. Designation in the American College of Occupational and Environmental Medicine (ACOEM) is preferred (please refer to <http://www.acoem.org/ValueofOEM.aspx> for additional information).

2.2.2 The contractor shall have at a minimum one (1) Clinic/Facility with services available 24 hours a day, 7 days a week and 365 days per year within Maricopa County. (See section 2.1.12.1 for location definition.) (All Banner Emergency rooms can be utilized after hours for any of the contracted Services *at the contracted pricing*. The Good Samaritan clinic located in Central Phoenix is open 6 a.m. to 10 p.m., Monday – Friday; 8 a.m. to 4 p.m. Saturdays and Sundays. *All clinics are closed on major holidays*).

2.2.2.1 A licensed physician or licensed a physician's assistant shall be on-site at all times. On-call staff will not be acceptable.

2.2.2.2 The contractor shall maintain all employee medical records and exposure reports with copies forwarded to the Risk Management Workers' Compensation Division to contain, but not be limited to: medical background, list of medications taken or prescribed, allergies, immunization history, TB skin test history, physical findings, lab tests and results, significant changes to employee health status, ergonomic complaints, nature of exposure, actions/treatments recommended, additional orders.

2.2.2.3 Contractor shall provide to Maricopa County Risk Management Workers' Compensation Division initial and follow up status reports within 24 hours of each visit via electronic portal (to be completely functional by August 31, 2015) maintained by the contractor.

2.2.2.4 Contractor shall submit all referrals to specialist(s) through Maricopa County Risk Management Department.

2.2.3 Service Requirements:

2.2.3.1 Physical Exam – Post accident:

2.2.3.1.1 The Contractor shall provide all physical examinations as required. The physical examinations may include, but are not limited to, the following areas:

- 2.2.3.1.1.1 Vision
- 2.2.3.1.1.2 Hearing
- 2.2.3.1.1.3 Cardio-vascular system
 - 2.2.3.1.1.3.1 Blood Pressure
 - 2.2.3.1.1.3.2 Pulse Rate
 - 2.2.3.1.1.3.3 Sounds
 - 2.2.3.1.1.3.4 Rhythm
- 2.2.3.1.1.4 Abdomen
- 2.2.3.1.1.5 Musculo-skeletal
 - 2.2.3.1.1.5.1 Spine
 - 2.2.3.1.1.5.2 Upper Extremities
 - 2.2.3.1.1.5.3 Lower Extremities
- 2.2.3.1.1.6 Skin
- 2.2.3.1.1.7 Urinalysis
- 2.2.3.1.1.8 Serology

2.2.3.2 Contractor shall obtain pre-approval from Maricopa County Workers' Compensation Division for all specialist/physician referrals, physical therapy or diagnostic studies, i.e. MRI's, CAT Scans, EMG's etc.

2.2.3.3 Blood Borne Pathogens:

2.2.3.3.1 The contractor shall ensure that all procedures are performed by or under the direct supervision of a licensed physician.

2.2.3.3.2 The contractor shall provide post-exposure medical evaluation and follow-up to referred employees according to Centers for Disease Control for prevention (CDC) recommendations. The medical evaluation shall consist of: Blood draws to determine HIV/HBV and HCV status, source client blood draws to determine HIV/HBV and HCV status, result notifications of source client's lab results to the employee, provide exposed employee with counseling and medical evaluation for any resulting HIV/HBV and HCV related illnesses, provide post-exposure prophylaxis when medically indicated. This shall include employee consultation of any potential side effects or adverse reaction caused by prophylaxis treatment in accordance with" Public Health Service Guidelines for the Management of Health-Care Worker Exposures to HIV and Recommendations for Post exposure Prophylaxis"

2.2.3.3.3 See Section 2.6.2.1 for additional information.

2.2.3.4 Tuberculosis Exposure:

2.2.3.4.1 Guidelines for Preventing the Transmission of Tuberculosis in Health-Care Settings, with Special Focus on HIV-Related Issues and Title 29 Code for Federal Regulations Part 1910.139

2.2.3.4.1.1 Employee shall complete a brief medical tuberculosis history. Signs and symptoms shall be reviewed by contractor. If patient is symptomatic a chest x-ray and sputum collection will be provided.

2.2.3.4.1.2 The contractor will provide Mantoux Skin test for tuberculosis to all referred employees, during post offer examination and according to schedule determined by the Department's employee risk assessment.

2.2.3.4.1.3 The contractor shall provide follow-up and notification to all employees and the Workers' Compensation Division at Maricopa County.

2.2.3.4.1.4 Employees with negative skin test (less than 5mm reading will be re-tested in 7 to 21 days. Those employees with a negative reading of <5mm on the second test will be considered to have a confirmed negative baseline.

2.2.3.4.1.5 Interpretations of positive skin test will receive a PA chest x-ray. The contracted physician will determine if preventative therapy is appropriate. Determining factors will include age, liver function test, etc. in accordance with CDC recommendations.

2.2.3.4.1.6 Contractor shall refer employees with abnormal chest x-rays to the Maricopa County Department of Public Health's Tuberculosis program for treatment and evaluation.

2.2.3.4.1.7 The contractor shall counsel the employee on the results of all test and actions to be taken.

2.2.3.4.1.8 The contractor shall conduct all TB mask and respirator fit testing procedures for all referred County employees according to Title Code 29 Code for Federal Regulations Part 1910.139, Respiratory Protection for M. Tuberculosis.

2.2.3.4.1.9 Routine immunization, including influenza shall be updated for employees of Record.

2.2.3.5 Additional Services

2.2.3.5.1 The Contractor shall provide the following services when required by the County:

2.2.3.5.1.1 Chest X-Rays (indicate if services are provided directly by Contractor or referred out)

2.2.3.5.1.2 Treadmill Test/cardiac stress test

2.2.3.5.1.3 Hepatitis A Vaccine (series of 2 shots)

2.2.3.5.1.4 Hepatitis B Vaccine (series of 3 shots)

2.2.3.5.1.5 TB testing onsite, at a designated Maricopa County Sheriff's Office building/location and offsite, at the vendor/contractor location, to include:

2.2.3.5.1.5.1 Skin test

2.2.3.5.1.5.2 Test reads

2.2.3.5.1.5.3 Questionnaire

2.2.3.5.1.5.4 Chest X-Ray

2.2.3.5.1.5.4.1 2 view, if needed

2.2.3.6 Respirator Physical

2.2.3.6.1 The Respirator Physical Exam shall include the questionnaire, exam and pulmonary function test.

2.2.3.6.2 The Contractor shall conduct a medical evaluation that shall determine the employee's medical status to assess their ability to use a respirator. The evaluation shall be conducted in accordance with OSHA standards as outlined in 29 CFR 1910.134.

2.2.3.6.3 The Contractor shall provide any and all follow-up tests as required for the medical screening as allowed by law.

2.2.3.6.4 The Contractor shall develop a filing system by which the medical questionnaires and any other records associated with the medical evaluation are kept separate from any other County employee medical records. The Contractor shall ensure that these records are maintained in a confidential manner from the employer.

2.2.3.6.5 The Contractor shall maintain the records for the term of the contract. At the end of the contract term, the Contractor shall cooperate with the County to ensure that the records are packaged for transportation in a manner so as to maintain the confidentiality from the employer.

2.2.3.7 The Contractor shall make a justifiable recommendation as to the ability of the applicant and/or current employee, as applicable, to perform the duties required of the position, and assess current medical status relative to possible future problems. The County departments shall provide their individual job descriptions when requested.

2.2.3.8 The Contractor shall perform and address services for industrial injuries. In addition, the Contractor shall provide return to work examinations, provide injury care, and handle all necessary paperwork for Workers' Compensation, including but not limited to notification to designated Workers' Compensation representative with Maricopa County and Industrial Commission of Arizona.

2.3 PRE-EMPLOYMENT SCREENING:

2.3.1 Multiple County departments have specific needs that may use some or all of the services listed below. Respondent shall price each service individually per Exhibit A (Pricing).

2.3.2 General Requirements:

2.3.2.1 Contractor shall have a certified and/or Physician or Healthcare Provider at the facility at all times.

2.3.3 Service Requirements:

2.3.3.1 Physicals:

2.3.3.1.1 The contractor shall provide a post-offer assessment based on the job's essential functions for newly hired or transferred employees in accordance with the time frame requested by the authorized departments contact. The contractor shall ensure that all procedures are performed by or under direct supervision of a licensed physician. The physical shall include a complete medical and occupational history and essential function assessments, including:

2.3.3.1.1.1 Basic vision testing (near, far, color) if required for newly hired or transferred employees. Vision testing will meet DOT requirements.

2.3.3.1.1.2 Basic hearing tests (500 Hz, 1000 Hz, 2000 Hz, 3000 Hz 4000 Hz and 6000 Hz) for newly hired or transferred employees.

2.3.3.1.1.3 Strength testing if lifting, carrying, pulling, or pushing is required in the job.

2.3.3.1.1.4 Test for finger/hand strength if typing, filing, or manual dexterity is required in the job.

2.3.3.1.2 The contractor shall provide a post-offer health screening, including physical exams, mask fit testing, Hepatitis B titer checks, immunizations, and respirator fit testing specific to new hires and department transfers, prior to assumption of new job duties.

2.3.3.1.2.1 Immunizations, including Influenza will be updated in accordance with current Center for Disease Control and Prevention (CDC) recommendations. Immunization of Health-Care Workers MMWR Vol.46. RR-18. See section 2.3.3.3 for additional immunizations.

- 2.3.3.1.2.2 Purified Protein Derivative (PPD) will be part of the post-offer protocol.
 - 2.3.3.1.3 If no County form(s) are on file or sent with the employee the contractor may use its own forms to record and preserve the results of this medical evaluation. A report of the medical evaluations shall be used to inform the employee's authorized department contact of the evaluation results.
 - 2.3.3.1.4 Examination results shall be provided to the designated department's contact immediately. Verbal results will be provided within one (1) working day or twenty-four (24) hours and written results will be provided within three (3) working days or seventy-two (72) hours of the completion of the examination.
 - 2.3.3.1.5 The written results will include, a narrative describing the physician's findings and recommendations, aligning item responses to the essential functions of the County's job classification specifications, and to related items in the required knowledge, skills, and abilities section. The physician will also complete a physical limitation form for employees not returning to regular work.
 - 2.3.3.2 Exams for Commercial Driver's License (CDL) holders
 - 2.3.3.2.1 See section 2.4.2.4 Department of Transportation Federal Motor Carrier Safety Administration (FMCSA) Physical Examination for the requirements.
 - 2.3.3.3 Immunizations:
 - 2.3.3.3.1 MMR or Titer
 - 2.3.3.3.2 Hepatitis B (or Titers)
 - 2.3.3.3.3 Tetanus
 - 2.3.3.3.4 Varicella or Titer
 - 2.3.3.4 Tuberculosis (TB)
 - 2.3.3.4.1 TB Questionnaire
 - 2.3.3.4.2 TB Skin test administration
 - 2.3.3.4.3 TB Skin test reading
 - 2.3.3.4.3.1 Chest X-Ray if indicated
 - 2.3.3.5 Law Enforcement Screening Requirements:
 - 2.3.3.5.1 Deputy Sheriff, Reserve Deputy, and Maricopa County Attorney's Office Detectives Physical Induction Exam Arizona Peace Officer Standards and Training (hereafter "AZPOST") Exam. Inclusive of the following:
 - 2.3.3.5.1.1 Medical history review and brief medical examination in accordance with instructions provided by MCSO.
 - 2.3.3.5.1.2 The Physical shall follow all requirements referenced in the AZ. P.O.S.T. procedures manual and medical screening manual.

- 2.3.3.5.1.3 All physicians performing Deputy Examinations shall be AZ. P.O.S.T. certified (Board Trained).
- 2.3.3.5.1.4 Deputy/Reserve Deputy physicals shall be performed in compliance with the standards for Peace Officers set forth by the Secretary of the State of Arizona, Title 13, Public Safety; Chapter 4, Arizona Peace Officer Standards and Training Board; Section R-13-4-107, Medical Requirements

2.3.3.6 Detention Officer Screening Requirements:

- 2.3.3.6.1 Medical history review and brief medical examination in accordance with instructions provided by MCSO to include the following:

- 2.3.3.6.1.1 Pulmonary Function Test
- 2.3.3.6.1.2 Respirator Physical
- 2.3.3.6.1.3 Vision Test
- 2.3.3.6.1.4 Audiogram

- 2.3.3.6.2 Doctor will recommend to MCSO whether the applicant is acceptable or not for employment based on the physical.

- 2.3.3.6.2.1 Individual Costs

- 2.3.3.6.2.1.1 Chest X-Ray
 - 2.3.3.6.2.1.1.1 One view
 - 2.3.3.6.2.1.1.2 Two view
- 2.3.3.6.2.1.2 EKG
 - 2.3.3.6.2.1.2.1 Under 35 years of age
 - 2.3.3.6.2.1.2.2 35 years of age and older
- 2.3.3.6.2.1.3 Urinalysis
- 2.3.3.6.2.1.4 Complete Blood Count (CBC)
- 2.3.3.6.2.1.5 Sequential Multiple Analysis-Computer (SMAC23)
- 2.3.3.6.2.1.6 Audiometer Baseline Test
- 2.3.3.6.2.1.7 Respirator Medical Evaluation
 - 2.3.3.6.2.1.7.1 Includes examination and written certification by a qualified physician or other qualified health care professional.
- 2.3.3.6.2.1.8 Exercise Test
- 2.3.3.6.2.1.9 Stress Treadmill

2.3.3.7 Drug Screen:

- 2.3.3.7.1 Five (5) panel drug test (Marijuana, cocaine, amphetamines, PCP, Opiates)
- 2.3.3.7.2 Ten (10) panel (Cocaine, Methamphetamines, Amphetamines, Opiates, THC, Barbiturates, Benzodiazepines, Methadone, Methaqualone, Propoxyphene)
- 2.3.3.7.3 Eleven (11) panel urine drug test (Marijuana, Cocaine, Amphetamines, Opiates, Propoxyphene, PCP, Barbiturates, Benzodiazepines, Methaqualone, Methadone, Ecstasy)
- 2.3.3.7.4 Thirteen(13) panel urine drug test (Marijuana, Cocaine, Amphetamines, Opiates, Propoxyphene, PCP, Barbiturates, Benzodiazepines, Methaqualone, Methadone, Ecstasy, Oxycodone, Hydrocodone)

2.3.3.8 Respiratory Testing (including , but not limited to: Self-Contained Breathing Apparatus (“SCBA” masks and N-95 masks)

- 2.3.3.8.1 Completion and review of OSHA Medical Evaluation Questionnaire
- 2.3.3.8.2 Pulmonary Function Testing (if required based on Questionnaire)
- 2.3.3.8.3 Mask Fit Test to include fit verification utilizing Saccharin or Bitrex solution.
- 2.3.3.8.4 Employee training on performance of user seal check.

~~2.3.3.9 FAA Approved Medical Examinations for personnel assigned to the Maricopa County Sheriff's Office (MCSO), Aviation Division:~~

~~2.3.3.9.1 Specific Requirements:~~

~~2.3.3.9.1.1 Contractor shall have a Federal Aviation Administration (FAA) certified physician to perform medical examinations for all pilots, Tactical Flight Officers (TFO's), and any other personnel identified by the Division Commander to perform operations within MCSO aircraft.~~

~~2.3.3.9.1.2 Shall supply a current medical license to practice medicine and FAA certification to conduct physical examination in compliance with FAA Regulations.~~

~~2.3.3.9.1.3 The purpose for the medical examinations is for the MCSO pilots to maintain their Second Class and Third Class Certification status.~~

~~2.3.3.9.1.4 The Provider shall have the ability to schedule appointments Monday through Friday 9am – 5pm or a time agreed upon by both parties.~~

~~2.3.3.9.2 The tests required include but are not limited to the following (This is in accordance with the Federal regulations of Aeronautics and Space Part 67 Medical Standards and Certification.~~

- ~~2.3.3.9.2.1 Eye's~~
- ~~2.3.3.9.2.2 Ears~~
- ~~2.3.3.9.2.3 Nose~~

- ~~2.3.3.9.2.4 Throat~~
- ~~2.3.3.9.2.5 Equilibrium~~
- ~~2.3.3.9.2.6 Mental~~
- ~~2.3.3.9.2.7 Neurologic~~
- ~~2.3.3.9.2.8 Cardiovascular.~~

~~2.3.3.9.3 This is a requirement by the FAA for compliance in meeting Federal Aviation regulations for pilots. In addition our Department policies specifically identify the requirement for TFO's to have medical clearance should an event occur when someone other than the pilot needs to take control of the aircraft.~~

- ~~2.3.3.9.3.1 Commercial pilots are required to have a physical every year.~~
- ~~2.3.3.9.3.2 MCSO private pilots are biennial~~
- ~~2.3.3.9.3.3 MCSO Tactical flight officers, per our division policy, are required biennially.~~
- ~~2.3.3.9.3.4 The purpose of the examination is to determine physical limitations for pilots or other operational employees.~~

2.3.3.10 Mini Physical for Employees and Volunteers

- 2.3.3.10.1 **Height**
- 2.3.3.10.2 **Weight**
- 2.3.3.10.3 **Blood Pressure**

2.4 ANNUAL TESTING/EXAMINATIONS:

2.4.1 General Requirements:

2.4.1.1 The contractor shall provide physical examinations, exposure evaluations and preventive measures according to OSHA and other regulatory requirement for referred employees to worker's ability to perform the essential job functions.

2.4.1.1.1 The results of the examination shall be provided to the designated department's contact immediately. Verbal results will be provided within one (1) working day or twenty-four (24) hours and written results will be provided within three (3) working days or seventy-two (72) hours of the completion of the examination.

2.4.1.1.1.1 The written results shall include a narrative describing the physician's findings and recommendations, and aligning item responses to the essential functions of the County's job classification specifications, and to related items in the required knowledge, skills, and abilities section. The physician will also complete a physical limitation form for employees not returning to regular work.

2.4.2 Service Requirements:

2.4.2.1 Respiratory Fit Test:

- 2.4.2.1.1 Completed on an annual basis.
- 2.4.2.1.2 Completion and review of OSHA Medical Evaluation Questionnaire
- 2.4.2.1.3 Pulmonary Function Testing (if required based on Questionnaire)

2.4.2.2 TB Skin Testing:

- 2.4.2.2.1 Testing on an annual basis.
- 2.4.2.2.2 TB Skin Test on-site administration and evaluation
 - 2.4.2.2.2.1 Chest x-ray if indicated.

2.4.2.3 Routine Physicals

2.4.2.4 Department of Transportation Federal Motor Carrier Safety Administration (FMCSA) Physical Examination:

- 2.4.2.4.1 Pursuant to 49 CFR 391 Subpart B and E, the contractor will provide physical examinations per year for Maricopa County. The following will be agreed to for these examinations:
 - 2.4.2.4.1.1 The examination will include an examination by a licensed physician and such tests and evaluations as necessary to evaluate the FMCSA requirements.
 - 2.4.2.4.1.2 The Contractor will use the DOT Federal Motor Carrier Safety Administration Physical Examination form or forms that meet Department of Transportation requirements to record and preserve the results of the medical examination. If the Department of Transportation requirements are met, the contractor will provide the employee with a standard Department of Transportation (DOT) Medical Card.
 - 2.4.2.4.1.3 The Contractor will furnish commercial driver's license (CDL) Department of Transportation (DOT) Physicals for County Departments.

2.4.2.5 Asbestos Surveillance:

- 2.4.2.5.1 Title 29 Code for Federal Regulations Part 1910.1001(1) and, Appendix D to Title 29 Code for Federal Regulations Part 1910.1001. and, Appendix E Title 29 Code for Federal Regulations Part 1910.1001
 - 2.4.2.5.1.1 The contractor shall ensure that all procedures are performed by or under the direct supervision of a licensed physician.
 - 2.4.2.5.1.2 The contractor shall provide a medical surveillance program for all employees who are or will be exposed to airborne concentrations of asbestos fibers.
 - 2.4.2.5.1.3 The contractor shall provide pre-placement examinations. Such examinations shall include, as a minimum, a medical and work history; a complete physical examination of all systems with emphasis on the respiratory system, the cardiovascular system and digestive tract; and completion of the respiratory disease standardized questionnaire.
 - 2.4.2.5.1.3.1 Additional tests may include but not limited to:
 - 2.4.2.5.1.3.1.1 chest roentgenogram

2.4.2.5.1.3.1.2 pulmonary function tests

2.4.2.5.1.3.1.3 any further testing deemed appropriate by the examining physician.

2.4.2.5.1.3.2 The contractor shall provide and coordinate annual periodic examinations.

2.4.2.5.1.3.3 The contractor shall provide any employment termination exams.

2.4.2.5.1.3.4 The contractor shall provide the referred employee's authorized department contact with all physicians' written opinion and recommended limitations.

2.4.2.5.1.3.5 The contractor shall provide physician consultation with employees, including explanations and understanding of all possible associated health risks.

2.4.2.5.1.3.6 The contractor shall provide follow-up and means of notification to the employee and the authorized department contact if or when an employee requires reevaluation or further medical testing.

2.4.2.5.1.3.7 The contractor shall maintain all employee medical records and exposure reports as required by this standard.

2.4.2.5.2 NESHAP Baseline/Annual:

2.4.2.5.2.1 To include but not limited to:

2.4.2.5.2.1.1 Asbestos Questionnaire

2.4.2.5.2.1.2 Audiogram

2.4.2.5.2.1.3 Blood Lead and Zinc Protoporphyrin (ZPP)

2.4.2.5.2.1.4 Cardiac Stress Test (treadmill)

2.4.2.5.2.1.5 Chem 24, Complete Blood Count (CBC), Uric Acid (UA)

2.4.2.5.2.1.6 Chest X-Ray (2-View)

2.4.2.5.2.1.7 Pulmonary Function (PFT)

2.4.2.5.2.1.8 Physical Exam

2.4.2.5.2.1.9 Titmus Vision

2.4.2.5.2.1.10 Respirator Questionnaire

2.4.2.5.2.1.11 Electrocardiogram (EKG), based on exam

2.4.2.5.2.1.12 Tetanus Vaccine (optional)

2.4.2.6 Air Monitoring Baseline/Annual:

2.4.2.6.1 To include but not limited to:

- 2.4.2.6.1.1 Audiogram
- 2.4.2.6.1.2 Blood Lead and Zinc Protoporphyrin (ZPP)
- 2.4.2.6.1.3 Chem 25, Complete Blood Count (CBC), Uric Acid (UA)
- 2.4.2.6.1.4 Physical Exam
- 2.4.2.6.1.5 Respirator Questionnaire
- 2.4.2.6.1.6 Titmus Vision
- 2.4.2.6.1.7 Chest X-Ray, based on MD
- 2.4.2.6.1.8 Pulmonary Function (PFT), based on MD
- 2.4.2.6.1.9 Tetanus Vaccine, optional

2.4.2.7 Lead Monitoring:

2.4.2.7.1 Title 29 Code for Federal Regulations Part 1910.1025(j) and, Appendix C to Title 29 Code of Federal Regulations Part 1910.1025.

- 2.4.2.7.1.1 The contractor shall ensure that all procedures are performed by or under the direct supervision of a licensed physician.
- 2.4.2.7.1.2 The contractor shall provide pre-placement, annual medical examinations, to all referred County employees who are or will be exposed to lead contamination.
- 2.4.2.7.1.3 The contractor shall provide all biological monitoring required under the standard. This includes but is not limited to:
 - 2.4.2.7.1.3.1 All blood level and zinc protoporphyrins sampling and analysis.
 - 2.4.2.7.1.3.2 Any further laboratory or other testing deemed necessary by the physician, including pregnancy testing, and evaluation of male fertility.
- 2.4.2.7.1.4 The contractor shall provide referred employees with notification, interpretation, and consultation about biological-monitoring results, and provide information about the potential health effects of lead exposure.
- 2.4.2.7.1.5 The contractor must provide follow-up and means of notification to the employee and the authorized department contact if or when an employee requires reevaluation or further medical testing.
- 2.4.2.7.1.6 The contractor will maintain all employee medical records and exposure reports as required by this standard.

2.4.2.8 Respiratory Protection:

2.4.2.8.1 Title 29 Code for Federal Regulations Part 1910.134 (e)-(m) and, Appendix A to Title 29 Code for Federal Regulations Part 1910.134, and, Appendix B-1 to Title 29 Code for Federal Regulations Part 1910.134, and, Appendix C to Title 29 Code for Federal Regulations Part 1910.134.

- 2.4.2.8.1.1 The contractor shall complete the respiratory disease standardized questionnaire and provide any further diagnostic procedures that the physician deems necessary.
- 2.4.2.8.1.2 The contractor shall provide any medical tests, consultations, and completion of the respiratory disease standardized questionnaire, including any further diagnostic procedures that the physicians deems necessary.
- 2.4.2.8.1.3 The contractor shall provide the employee with an opportunity to discuss the questionnaire or test results.
- 2.4.2.8.1.4 The contractor shall provide the employee and the authorized department contact with a written recommendation regarding the employee's ability to use the respirator.
- 2.4.2.8.1.5 The contractor shall provide follow-up and means of notification to the employee and the employee's authorized department contact when an employee requires reevaluation or further medical testing.
- 2.4.2.8.1.6 The contractor shall provide respirator fit testing to all referred employees. Protocols and procedures are contained in Appendix A of the OSHA.
- 2.4.2.8.1.7 The contractor shall agree to retain records of all employee medical evaluations, and fit-testing evaluations as required by this standard.

2.4.2.9 Hearing Conservation:

2.4.2.9.1 Title 29 Code for Federal Regulation Part 1910.95 and Appendix A to Title 29 Code for Federal Regulation Part 1910.95 and, Appendix C to Title 29 Code for Federal Regulation Part 1910.95 and, Appendix D to Title 29 Code for Federal Regulation Part 1910.95 and, Appendix F to Title 29 Code for Federal Regulation Part 1910.95.

- 2.4.2.9.1.1 The contractor shall establish and maintain an audiometric testing program for County employees according to federal regulations.
- 2.4.2.9.1.2 Audiometric tests shall be read by a licensed or certified audiologist, otolaryngologist or other physician.
- 2.4.2.9.1.3 The contractor shall establish a baseline audiogram and annual audiograms.
- 2.4.2.9.1.4 The contractor shall provide all evaluations of audiograms, review problem audiograms, and determine needs for further evaluation.
- 2.4.2.9.1.5 The contractor shall provide follow-up and notification to the employee and the employee's authorized

department contact if or when an employee requires reevaluation or further medical testing.

2.4.2.9.1.6 The contractor shall provide employees with any discussion, interpretation and consultation regarding their audiogram testing results and possible health risks.

2.4.2.9.1.7 The contractor shall retain all employee audiometric test records as required by this standard.

2.4.2.9.1.8 The contractor shall provide mobile unit services for conducting large number of employees test as requested by County to conduct annual onsite audiograms.

2.4.2.10 Drug and Alcohol Lab Testing Services:

2.4.2.10.1 Contractor Responsibilities:

2.4.2.10.1.1 Contractor shall be a licensed facility according to FMCSA requirements to perform the testing below.

2.4.2.10.1.2 Contractor shall execute the testing protocol and individual agency test tracking and billing invoices as identified in this contract and with the authorized department contact. Protocol shall fully address breath alcohol collection, urine collection, testing for drugs (as noted on Exhibit A), and testing for alcohol. The protocol established shall include language/understanding to the effect that "official (Maricopa County) testing shall not be provide/conducted without a Maricopa County issued form required for all Random CDL testing..

2.4.2.10.1.3 Contractor shall establish custom delivery mechanisms to communicate testing results via a web portal to each authorized department contact until such time as the Contractor's electronic portal with individual department sign on is available and functional. This may include but not be limited to: electronic transmission via secure FTP, e-mail United States Postal mail, fax or other form of transmission. Upon availability of the Contractor's electronic portal, the contractor shall provide individual department sign on access to test results and respective reports, to avoid any cross viewing of results by other departments. The contractor agrees to provide one master sign on to the Central Human Resources representative with access to all department results related to DOT Random Testing.

2.4.2.10.1.4 Contractor shall provide the County with a list of appropriate biological specimen collection centers, with a map of locations which meet or exceed the minimum specifications, to include physical facility address, contact name, telephone number(s) and hours of operation. The contractor shall provide an editable version of this document or otherwise agree to update the location list and map as new facilities become available for use under the contract. The contractor agrees to make contact with each preferred, frequently used facility as defined by the County on a monthly basis to confirm any changes in

location, hours of operation or services and notify the County within 48 hours of any changes. Preference may be given, in the best interests of the County, to respondents offering multiple collection centers, throughout the Phoenix metropolitan area.

- 2.4.2.10.1.5 The contractor shall provide proof that their laboratories are certified by the U.S. Department of Health and Human Services and can be utilized for testing of biological specimens and shall meet standards as outlined in the appropriate Code of Federal Regulations.
- 2.4.2.10.1.6 The contractor shall demonstrate competency of their understanding, during site visits, that breath testing for alcohol requires Evidential Breath Testing (EBT) utilizing devices approved by the National Highway Traffic Safety Administration (NHTSA). A Breath Alcohol Technician (BAT), approved/certified by the National Highway Traffic Safety Administration (NHTSA) shall operate the testing devices. The testing devices utilized shall have been proven in court to be accurate, certified calibrated in accordance with the manufacture's recommendations, and determined to be precise and legally sufficient to measure a person's body alcohol concentration.
- 2.4.2.10.1.7 The contractor shall demonstrate their understanding that, the drugs for which tests are required under 49 CFR, Part 40 and DOT/FTA agency regulations are marijuana, cocaine, amphetamines, phencyclidine (PCP) and opiates. The laboratory used to test these drugs shall be certified by the Department of Health and Human Services (HHS) and the National Laboratory Certification Program, as meeting the minimum standards.
- 2.4.2.10.1.8 Contractor shall provide storage and documentation of all positive specimens, in accordance with appropriate laws, statutes and regulations. Reports shall be provided as described in section 2.4.2.10.1.17 below.
- 2.4.2.10.1.9 Contractor understands that allowable turn-around time for a drug test shall be not more than seventy-two (72) hours for a positive determination and not more than forty-eight (48) hours for a negative determination.
- 2.4.2.10.1.10 Contractor understands that allowable turn-around time for a positive determination alcohol test shall be the same day, by telephone to the authorized department's contact which shall be identified in the protocol.
- 2.4.2.10.1.11 Contractor shall provide a Medical Review Officer (MRO) as defined and required in accordance with 49 Code of Federal Regulations, Part 40. The MRO may be requested to report positive drug or alcohol testing information to authorized federal agencies in accordance with DOT Rule 49 CFR Part 40 Sections 293, 327, 329, and 345.
- 2.4.2.10.1.12 Contractor shall provide a hard copy with carbon duplicates of all forms necessary to perform both drug

and alcohol testing of Commercial Motor Vehicle Drivers, Supervisors and Safety Sensitive employees at no additional cost to the County. All costs shall be included in the price of each test. All test reports, forms, and other related documents shall be maintained and/or distributed in full accordance with applicable regulations.

2.4.2.10.1.13 Contractor shall randomly select a percentage of the eligible population each month as required by the Federal Motor Carriers Safety Administration (FMCSA) and report names and required test type (drug, alcohol or both) to the authorized department or Human Resources contact.

2.4.2.10.1.14 The contractor shall coordinate with Central Human Resources and/or individual departments to collect names of eligible employees/applicants and provide the random selection service as an unbiased third party. The contractor will be required to randomly select a minimum of 50% of all eligible employees for drug testing and 10% of all eligible employees for alcohol testing. This percentage is subject to increase. The contractor further agrees to track employees who have been selected however not tested.

2.4.2.10.1.15 Contractor shall have the ability to monitor who they have selected for testing and who has not tested, and communicate this information to the Central Human Resources contact on the contractors **secure** website.

2.4.2.10.1.16 The contractor shall be responsible for corrections to test type, name of employee/applicant, department name, date of testing or any other inaccurate representation of the test and shall update the contractor's website/test result page timely upon discovery or notification of error.

2.4.2.10.1.17 Contractor shall produce MIS reports November of each year for that year and again at year end. (As mandated by FMCSA). This report includes total of employees tested, in which department they were tested and number of positive results, negative results, etc. The County requires the report in November to determine if the required number/percentage of tests will be performed by year end. Any errors in reports shall be corrected by the contractor within 72 hours upon notification of error.

2.4.2.10.1.18 The contractor shall **submit invoices** based on the department information listed on the drug Chain of Custody form provided by the requesting County department or other Federally mandated equivalent form as required by the Federal Motor Carriers Safety Administration (FMCSA) presented at the time of collection (also refer to the INVOICE section of the contract). The contractor is further responsible for acquisition of such required Chain of Custody forms and obtaining said form from the clinic in order to process accurate billing and post results timely. In addition, Alcohol forms required by FMSCA and utilized to authorize alcohol test results are also the responsibility of

the contractor to obtain from the clinic for processing, result posting and invoicing.

2.4.2.10.2 Types of test to administer:

2.4.2.10.2.1 Five (5) panel urine drug test (See Section 2.4.2.10.1.7)

2.4.2.10.2.2 Ten (10) panel screening (See Section 2.3.3.7.2)

2.4.2.10.2.3 Breath alcohol test (See Section 2.4.2.10.1.6)

2.4.2.10.2.4 Saliva swab alcohol test as back up to “shy lung” in the event that an employee cannot produce enough breath to be measured by the Breathalyzer machine or if the machine is inoperable or unavailable so that a sample may still be collected for testing. In the event that the Breathalyzer is inoperable or otherwise unavailable, the Contractor will charge the same fee for the saliva swab as would have been the charge for a breath alcohol test.

2.5 REASONABLE SUSPICION DRUG OR ALCOHOL TESTING:

2.5.1 General Requirements:

2.5.1.1 All reporting requirements shall be within 24 – 48 hours of initial testing.

2.5.2 Service Requirements:

2.5.2.1 Contractor will provide priority placement at the time of arrival for employee who is thought to be under the influence of drugs or alcohol.

2.5.2.2 Contractor facilities will have the ability to screen applicants through various collection methods; including but not limited to: urine, blood, hair, saliva swab or breath analysis.

2.5.2.3 Contractor facilities are located within a 10 mile radius of all County facilities,

2.5.2.4 Contractor shall communicate testing results via department’s method of reporting choice – i.e. direct phone call, fax or e mail within one to two business days once results have been reported from the lab. Invoices shall be billed and submit to the authorized department contact.

2.5.2.5 Contractor shall report all positive test results through the medical review officer within 48 - 72 hours of collection.

2.5.2.6 Drug/Alcohol Screening: (not limited to the following):

2.5.2.6.1 Amphetamines

2.5.2.6.2 Benzodiazepines

2.5.2.6.3 Marijuana

2.5.2.6.4 Methaqualone

2.5.2.6.5 Phencyclidine

2.5.2.6.6 Barbiturates

2.5.2.6.7 Cocaine

2.5.2.6.8 Methadone

2.5.2.6.9 Opiates

2.5.2.6.10 Propoxyphene

2.5.2.6.11 Oxycodone

2.5.2.6.12 Hydrocodone

2.5.2.6.13 Blood Alcohol Testing

2.6 POST INCIDENT TESTING:

2.6.1 General Requirements:

2.6.2 Service Requirements:

2.6.2.1 Bloodborne Pathogens

2.6.2.1.1 Post-exposure medical evaluation.

2.6.2.1.2 Title 29 Code for Federal Regulations Part 1910.1030 (f) and Appendix A to Title 29 Code for Federal Regulations Part 1910.1030.

2.6.2.1.2.1 The contractor shall ensure that all procedures are performed by or under the direct supervision of a licensed physician.

2.6.2.1.2.2 The contractor shall provide Hepatitis B Surface antibody screening to all referred County employee's when employee's claim immunity to Hepatitis B, and when required according to the job's essential functions.

2.6.2.1.2.3 The contractor shall provide Hepatitis B immunizations if the referred employee does not claim immunity or the test comes back negative. The contractor will provide employee and the authorized department contact notification and appointment scheduling required for completion of the immunization series.

2.6.2.1.2.4 The contractor shall provide post-vaccination antibody titer testing to determine employee conversion response to HBV.

2.6.2.1.2.5 The contractor shall provide post-exposure medical evaluation and follow-up to referred employees according to CDC recommendations. The medical evaluation will consist of:

2.6.2.1.2.5.1 Blood draws to determine HIV/HBV/and HCV status.

2.6.2.1.2.5.2 Source client blood draws to determine HIV/HBV and HCV status.

2.6.2.1.2.5.3 Result notification of source client's lab results to the employee.

2.6.2.1.2.6 The contractor will provide exposed employee with counseling and medical evaluation for any resulting HIV/HBV and HCV related illnesses.

2.6.2.1.2.7 Contractor will provide post-exposure prophylaxis when medically indicated. This will include employee consultation of any potential side effects or adverse reaction caused by prophylaxis treatment in accordance with "Public Health Service Guidelines for the Management of Health-Care Worker Exposures to HIV

and Recommendations for Post exposure Prophylaxis".
See Appendix J.

- 2.6.3 The contractor will maintain all employee medical records and exposure reports as required and provide copies to the authorized Risk Management department contact.

2.6.3.1 Drug and Alcohol Screening:

2.6.3.1.1 The contractor shall follow the guidelines set forth under the Arizona Record Retention Laws as outlined below, as well as the retention of records in Section 3.7, whichever is greater:

- 2.6.3.1.1.1 One (1) year for cancelled or negative tests;
- 2.6.3.1.1.2 Five (5) years for positive tests;
- 2.6.3.1.1.3 Two (2) years for records related to collection; and
- 2.6.3.1.1.4 Three (3) years for forms from previous employers.

2.6.3.2 Return to Work Examinations/Physicals:

2.6.3.2.1 The contractor shall provide service to referred County employees who are required to submit to an examination upon returning to work from a non-occupational illness.

2.6.3.2.1.1 The results of the examination shall be provided to the authorized department contact immediately according to the delivery mechanism agreed upon by each department until such time as the Contractor's electronic portal is available and functional. Verbal results will be provided via telephone within one (1) working day or twenty-four (24) hours and written results will be provided within three (3) working days or seventy-two (72) hours of the completion of the examination.

2.6.3.2.1.2 The written results shall include a narrative describing the physician's findings and recommendations, aligning item responses to the essential functions of the County's job classification specifications and to related items in the required knowledge, skills, and abilities section. The physician will also complete a physical limitation form for employees not returning to regular work.

2.7 SERVICE LEVEL AGREEMENT:

- 2.7.1 Accurate and timely results of testing and immunization administration.

2.7.1.1 Results shall be within a 24 – 48 hour time frame from the test time.

- 2.7.2 Failure to meet wait time requirements shall result in a 10% discount on services rendered during visit.

- 2.7.3 Successful performance

2.7.3.1 Determined by:

- 2.7.3.1.1 Treatment reports received within 24 hours of treatment.
- 2.7.3.1.2 Billing received within 30 days of treatment.
- 2.7.3.1.3 Accurate billing.
- 2.7.3.1.4 Wait times as reflected in Section 2.1 above.
- 2.7.3.1.5 All referrals are made within 25 business hours of initial treatment.

2.8 REPORTING:

- 2.8.1 Annual respiratory fit reports received within 72 hours of submission
- 2.8.2 Reports of pre-employment testing and immunization administration received within 72 hours
 - 2.8.2.1 Reports received electronically in PDF format shall be protected.
 - 2.8.2.2 Reports easy to read and understand.
 - 2.8.2.3 Reports include name, date of birth and date of services provided along with the results.
- 2.8.3 Contractor is responsible for providing all reports to the County designated Responsible Agent (information shall be provided to successful respondent upon award) within 72 hours of visit (unless specifically requested otherwise in writing).

2.9 SERVICE ORDERING:

- 2.9.1 Contractor shall provide scheduling via website, e mail or phone call based on the delivery mechanisms established between the contractor and each individual department and shall provide no appointment necessary 24 hour, 7 days a week and 365 days per year availability.
 - 2.9.1.1 Detailed service authorization form for pre-employment screenings includes:
 - 2.9.1.1.1 Name
 - 2.9.1.1.2 Date of Birth (identifier)
 - 2.9.1.1.3 Last four (4) digits of Social Security number (not visible on invoices)
 - 2.9.1.1.4 Job Title
 - 2.9.1.1.5 Employer name and address
 - 2.9.1.1.6 Scheduled appointment time
 - 2.9.1.1.7 Check box for all indicated services
 - 2.9.1.1.8 Check box to indicate to do all services based on job title
 - 2.9.1.1.9 Authorized by signature, printed name, printed title date, contact e mail address and contact phone number
 - 2.9.1.2 Contractor shall have a website that encompass the ability for requests for service, schedule appointments, receive results, receive invoices and pay invoices. Contractor shall provide written procedures for accessing and manipulating the website.

MARICOPA COUNTY STREET ADDRESS LOCATIONS BY CITY
(SUBJECT TO CHANGE WITHOUT NOTICE)

Address	City	Zip Code
48848 N 531 Ave	Aguila	85320
50023 N 514th Avenue	Aguila	85320
51300 W. Highway 60	Aguila	85320
NORTHWEST OF AGUILA	Aguila	
3701 W. Anthem Way	Anthem	85086
40410 N. Gavilan Peak Pkwy	Anthem	85086
NORTH OF APACHE TRAIL	Apache Lake	
NORTH OFF APACHE TRAIL	Apache Lake	
Desert Hwy and 7th Ave	Athem	85086
10 N. Eliseo C Felix Jr. Way	Avondale	85323
103rd Ave & Van Buren	Avondale	85323
38205 N Tonalutre Drive West	Avondale	85323
405 E. Harrison Dr.	Avondale	85323
44 South Third Avenue	Avondale	85323
920 E. Van Buren	Avondale	85323
Harrison Drive & Fourth Street	Avondale	85323
State Rte 85 & Apache Blvd	Avondale	85323
BETWEEN HORSE MESA DAM & ROOSEVELT DAM ON SALT RIVER	Bronco Butte	
110 E Beloat Rd	Buckeye	85326
21749 W. Yuma Rd., #101	Buckeye	85326
26449 WEST HWY 85	Buckeye	85326
26453 W MC85	Buckeye	85326
26499 W. MC 85	Buckeye	85326
26700 W Buckeye Hills Dr	Buckeye	85326
26900 W Buckeye Hills Dr	Buckeye	85326
331st Ave & Salome Hwy	Buckeye	85326
S of I-10 Of Salome Hwy	Buckeye	85326
BARTLETT LAKE	Carefree	
NW Bartlett Lake, Tonto Natl Forest	Carefree	85027
Schoolhouse Rd & Stagecoach Pass	Carefree	85331
W of Stagecoach Pass & Restin Rd	Carefree	85331
20635 N Cave Creek	Cave Creek	85331
2858 East Olivine Ave.	Cave Creek	85331
2907 East Olivine Ave.	Cave Creek	85331
37019 N Lava Lane	Cave Creek	85331
37019 W. Lava Lane	Cave Creek	85331
37357 N. Jasper Way West	Cave Creek	85331
37622 N. Cave Creek Rd.	Cave Creek	85331
37844 N. Tonalite Dr. West	Cave Creek	85331
37900 N Cave Creek Pkwy	Cave Creek	85331
37904 N Cave Creek Pkwy	Cave Creek	85331
38014 N. Tonalite Dr. East	Cave Creek	85331
38205 N. Tonalite Dr. West	Cave Creek	85331
3955 E Carefree Hwy	Cave Creek	85331
3955 E. Carefree Highway	Cave Creek	85331

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11320 Germann Rd.	Chandler	85249
130 N. Hamilton St.	Chandler	85225
201 E Chicago St.	Chandler	85225
287A S Ellis Street	Chandler	85526
3002 N. ARIZONA AVE-SUITES 14-16	Chandler	85225
3320 N. Carriage Lane Rm # 5	Chandler	85224
415 W. Frye Road	Chandler	85225
4970 W Ray Rd	Chandler	85225
660 S. Palm Lane	Chandler	85224
661 E. Galveston	Chandler	85283
800 W Galveston St	Chandler	85225
801 E. Frye Road	Chandler	85225
911 South Hamilton	Chandler	85225
14010 N. El Mirage Rd.	El Mirage	85335
12901 N. La Montana Dr.	Fountain Hills	85268
15612 E Palisades Dr	Fountain Hills	85268
16300 McDowell Mtn Park Dr	Fountain Hills	85255
16426 E Palisades	Fountain Hills	85255
16705 E. Ave. of Fountain	Fountain Hills	85018
16833 Saguaro Blvd.	Fountain Hills	85268
17591 E McDowell Mtn Rd	Fountain Hills	85268
17700 McDowell Mountain Park Dr.	Fountain Hills	85255
NORTHWEST OF FOUNTAIN HILLS	Fountain Hills	
202 N. Euclid Ave.	Gila Bend	85337
209 E. Pima St.	Gila Bend	85337
305 E. Pima St.	Gila Bend	85337
NORTHWEST OF GILA BEND	Gila Bend	
NW of Gila Bend	Gila County	85390
15400 S Higley Rd	Gilbert	85242
1777 S. Val Vista Dr	Gilbert	85242
1965 East Queen Creek Road	Gilbert	85297
44 North Oak	Gilbert	85234
55 E Civic Drive	Gilbert	85297
735 N. Gilbert Rd	Gilbert	85234
735 N. Gilbert Rd., 134	Gilbert	85242
775 N. Greenfield Rd.	Gilbert	85234
23280 N 43rd Ave	Glendale	85310
4801 W Maryland Ave	Glendale	85301
4932 W Myrtle Ave	Glendale	85301
4935 W Myrtle Ave	Glendale	85307
5141 W Lamar Rd	Glendale	85305
5422 W. Thunderbird	Glendale	85306
5535 N. 67th Ave	Glendale	85301
6001 W Olive Ave	Glendale	85305
6242 N. 59th Avenue	Glendale	85301
6331 W Lamar Road	Glendale	85301
6600 W Missouri Ave	Glendale	85301
6625 N 56th Ave	Glendale	85301

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6655 W. Glendale Ave.	Glendale	85301
6666 W. Peoria Ave., 113	Glendale	85302
6801 N Glen Harbor Blvd	Glendale	85307
6805 N 81st Ave	Glendale	85301
7227 E Ocotillo	Glendale	85301
7910 W. Maryland	Glendale	85303
New River & 75th Ave-3.62 Acres	Glendale	85345
14999 W. Casey Abbott Dr.	Goodyear	85338
15099 W. Casey Abbott Dr. N	Goodyear	85338
17795 S. Rainbow Valley Rd.	Goodyear	85087
17795 SOUTH RAINBOW VALLEY RD	Goodyear	85338
250 N. Litchfield	Goodyear	85338
Casey Abbott Dr	Goodyear	85338
5834 E Santos Bravo	Guadalupe	85283
8409 S. Avenida del Yaqui	Guadalupe	85283
9206 S. Avenida del Yaqui	Guadalupe	85282
9401 S. Avenida del Yaqui	Guadalupe	85283
101 W. Wigwam Blvd.	Litchfield Park	85340
15926 W. Camelback Rd.	Maricopa County	85340
32450 W. Salome Highway	Maricopa County	85269
40135 N. Highway 60	Maricopa County	85268
7519 N Usery Pass Rd	Maricopa County	85269
Docks / Slip	Maricopa County	85269
Helicopter Pad	Maricopa County	85269
McDowell Mountain Rd	Maricopa County	85255
NE of Scottsdale	Maricopa County	85083
PALO VERDE POINT	Maricopa County	
Spur Cross Rd	Maricopa County	85901
Tonto Natl Forest-Horse Mesa/Roosevel	Maricopa County	85269
WEST OF LITCHFIELD PARK	Maricopa County	
Generator Building-NW of Fountain	MC	85268
NW of Fountain Hills AZ	MC	85268
1020 S. Extension	Mesa	85210
10399 E Usery Park Rd	Mesa	85207
106 E Baseline Rd	Mesa	
120 S. Jefferson St. Rm. #1	Mesa	85208
1255 W Baseline Rd,#257 & 266	Mesa	85202
1350 S. Lindsay Road	Mesa	85204
1445 E Hilton Ave	Mesa	85210
1455 S. Stapley Drive	Mesa	85204
1455 S. Stapley St.	Mesa	85204
15 E. 1st Ave.	Mesa	85210
155 E. Coury Ave.	Mesa	85210
1601 W Main St.	Mesa	85201
161 N. Mesa Dr.	Mesa	85201
161 North Mesa Dr. Rooms F&G	Mesa	85201
1750 S. Mesa Dr.	Mesa	85210
1810 S. Lewis St.	Mesa	85210
1829 N Grand Ave, Rm 38	Mesa	85201

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1837 S. Mesa Drive,	Mesa	85210
1840 S Lewis St	Mesa	85210
1840 S Mesa Dr	Mesa	85210
1920 S. Lewis St.	Mesa	85210
202 N. Sycamore	Mesa	85201
2050 W. University Dr.	Mesa	85201
2150 S. Countrty Club Drive	Mesa	85210
2150-1 S Country Club Dr Bldg 1	Mesa	85210
222 E. Javelina	Mesa	85210
2254 W. Main Street	Mesa	85201
227 E Javelina Ave	Mesa	85210
245 N. Centennial Way	Mesa	85201
2545 N. McKeighan Dr.	Mesa	85207
2555 N. Stapley Dr., Rm F4	Mesa	85203
2630 W. 8th St.	Mesa	85201
2701 N. Buckhorn Camp Dr.	Mesa	85207
2715 N. McGill Dr.	Mesa	85207
310 S Brooks Circle	Mesa	85215
345 S. Hall	Mesa	85204
358 E. Javelina	Mesa	85210
3807 E. Pueblo	Mesa	85206
3939 N. Usery Pass Rd. #119	Mesa	85207
430 NORTH DOBSON RD STE 111-112	Mesa	85202
44 E. 5th Street	Mesa	85210
4419 E. Main, # 101 & #103	Mesa	85205
4419 E. Main, Ste 107	Mesa	85204
4530 W McKellips	Mesa	85215
460 S. Bellview Street	Mesa	85204
463 S. Alma School Road	Mesa	85210
466 S. Belview St	Mesa	85204
4811 E. Julep St.	Mesa	85205
5211 E. Main St.	Mesa	85202
540 W. Iron Ave. #110	Mesa	85210
545 N. Horn Ave Rm5	Mesa	85203
630 N Hunt Dr.	Mesa	85203
635 E Broadway Rd	Mesa	85210
638 S. 96th St.	Mesa	85208
6858 E Ursula Ave #1	Mesa	85201
730 N Dobson Rd, Ste 111-112	Mesa	85201
7307 N. Bush Hwy	Mesa	85215
777 W. Southern Ave. Bldg. A	Mesa	85210
828 S. Valencia Rm. F2	Mesa	85202
848 N. Mesa Drive, Rm B8	Mesa	85201
920 E. Broadway Road	Mesa	85204
930 S. Lazona	Mesa	85204
930 S. Serrine	Mesa	85210
948 S. Horne	Mesa	85204
9800 E. Quarterline	Mesa	85207
9813 E Usery Pass Rd	Mesa	85207

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Off Usery Pass rd & Ellsworth Rd.	Mesa	85207
Park Headqtrs & Maintenance	Mesa	85207
Top of Humboldt Mtn	Mesa	85215
1430 New River Rd	New River	85087
41835 N Lake Pleasant Rd	New River	85087
41835 N New River Rd	New River	85087
48604 N. 17th Ave.	New River	85251
48606 N. 17th Ave.	New River	85087
5530 West New River	New River	85087
6005 W. New River Rd	New River	85320
At Emery Henderson Trailhead	New River	85087
Lot 25,32; Sec 27, T7n;R2E	New River	85087
11708 N 80th Ave	Peoria	85345
16140 N. Arrowhead Fountain Center Dr. #105	Peoria	85345
41402 N 87th Ave	Peoria	85383
41835 N Castle Hot Sprigs Rd.	Peoria	85383
7400 W Olive Ave	Peoria	85345
8335 W Jefferson	Peoria	85345
East of 10- lane Boat Ramp	Peoria	85383
East side of S. Park Rd.	Peoria	85383
LAKE PLEASANT	Peoria	
Maintenance Compound-Hwy 74	Peoria	85383
Off North Park Rd. Near Pennsula Blvd.	Peoria	85383
Off west side of S. Park Rd.	Peoria	85383
Office Castle Hot Springs Rd.	Peoria	85383
Overlook off Hwy # 74	Peoria	85383
1 W. Madison Ave. St.	Phoenix	85003
1 WEST MADISON	Phoenix	85003
100 West Washington St.	Phoenix	85003
1001 N. Central Ave., 4th Fl	Phoenix	85004
101 W Jackson St	Phoenix	85004
101 W. Jefferson St.	Phoenix	85003
102 S 9th Ave.	Phoenix	85007
1022 EAST GARFIELD STREET	Phoenix	85006
1029 E. Garfield	Phoenix	85006
1030 W Deer Valley Rd	Phoenix	85027
1075 West Jackson Street	Phoenix	85007
11 West Jefferson Street	Phoenix	85003
110 S 8th Ave.	Phoenix	85007
111 S. Third Ave.	Phoenix	85003
1125 W Jackson	Phoenix	85007
1128 N 27th Ave	Phoenix	85027
116 S 9th Ave.	Phoenix	85007
11601 N 19th Ave	Phoenix	85023
119 S 9th Ave.	Phoenix	85007
120 S.1st Ave/102 W. Madison Ave.	Phoenix	85003
120 SOUTH FIRST AVENUE	Phoenix	85003
1201 W Madison Ave. St.	Phoenix	85007
1202 W. Madison Ave. St.	Phoenix	85007
1214 W. Madison Ave.	Phoenix	85007
1224 E. Virginia Ave.	Phoenix	85006
125 South 1st Avenue	Phoenix	85003

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125 W. Washington	Phoenix	85003
1260 S. 7th Ave.	Phoenix	85007
1512 W Bell Rd #10	Phoenix	85023
1645 E. Roosevelt St	Phoenix	85006
175 W. Madison	Phoenix	85003
1825 E Roosevelt Street	Phoenix	85008
18380 North 40th St.	Phoenix	85032
1840 N 95th Ave, Ste 160	Phoenix	85004
1840 N. 95th Ave	Phoenix	85037
1845 E Roosevelt ST	Phoenix	85008
19401 N. Cave Creek Rd. #8 & 9	Phoenix	85024
195 S. First Avenue	Phoenix	85003
201 S. 4th Ave.	Phoenix	85003
201 W. Jefferson St.	Phoenix	85003
2024 N. 7th St. Bldg. A & B	Phoenix	85006
205 W. Jefferson St.	Phoenix	85003
210 South 12th Ave	Phoenix	85007
2145 S 11th Ave., Suite 170	Phoenix	85007
21801 N. 43rd Ave.	Phoenix	85050
21802 N 43rd Ave	Phoenix	85050
220 S. 12 Ave.	Phoenix	85003
222 NORTH CENTRAL AVENUE	Phoenix	85004
2222 S. 27th Ave.	Phoenix	85009
22401 N. 43rd Ave.	Phoenix	85050
225 W. Madison Ave.	Phoenix	85003
22602 N. 43rd Ave.	Phoenix	85050
22603 N 43rd Ave	Phoenix	85050
230 S. 12th Avenue	Phoenix	85007
2323 SOUTH 35TH AVENUE	Phoenix	85009
2324 S. 35th Ave.	Phoenix	85009
234 N Central Ave, Ste 6400	Phoenix	85009
234 North Central	Phoenix	85004
23636 N. 7th Ave	Phoenix	85024
2401 S 28th Dr.	Phoenix	85009
2410 S 27th Dr.	Phoenix	85009
2432 W Peoria Ave #1343	Phoenix	85029
2445 W. Indianola Ave.	Phoenix	85029
24601 N. 29th Ave.	Phoenix	85015
2500 S 27th Ave	Phoenix	85009
2601 E Paradise Lane	Phoenix	85032
2627 S 35th Ave	Phoenix	85009
2656 N. 38th Ave.	Phoenix	85019
2656 NORTH 37TH AVENUE	Phoenix	85009
2701 Ray Tucker Dr	Phoenix	85009
2702 RC Esterbrooks Blvd	Phoenix	85027
2801 W. Durango	Phoenix	85009
2901 W. Durango	Phoenix	85009
2909 W. Durango	Phoenix	85009
2919 W. Durango	Phoenix	85009
2939 W. Durango St.	Phoenix	85009
2951 W Watkins Way	Phoenix	85009
2nd Ave. & Madison Ave. St.	Phoenix	85003

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3003 W. Thomas Rd.	Phoenix	85009
301 S. 4th Ave.	Phoenix	85003
301 W. Jefferson St.	Phoenix	85003
301 WEST JEFFERSON STREET	Phoenix	85003
3101 E. Shea Blvd, Suites 200 & 220	Phoenix	85028
3125 W. Durango	Phoenix	85009
3127 W. Gibson Lane	Phoenix	85009
3127 WEST DURANGO STREET	Phoenix	85009
3131 W. Durango	Phoenix	85009
3148 E Van Buren	Phoenix	85032
3150 N 33rd Ave	Phoenix	85003
3150 W. Lower Buckeye Rd., Suites A - E	Phoenix	85009
3160 W. Lower Buckeye Rd.	Phoenix	85009
3170 W. Lower Buckeye Rd.	Phoenix	85009
3180 W. Lower Buckeye Rd.	Phoenix	85009
319 W Buchanan St & 320 W Lincoln St	Phoenix	85003
319 WEST BUCHANAN STREET - 320 WEST LINCOLN	Phoenix	85003
320 W. Lincoln St.	Phoenix	85003
3202 E Greenway Rd. #1297	Phoenix	85032
3220 W. Gibson Lane	Phoenix	85009
3221 N. 16th St., Stes 100, 104-106	Phoenix	85016
3225 W. Gibson Lane	Phoenix	85009
3250 W. Lower Buckeye Rd.	Phoenix	85009
33 W Tamarisk Ave	Phoenix	85010
3324 W. Gibson Lane	Phoenix	85009
3325 W. Durango	Phoenix	85009
333 W Indian School Rd	Phoenix	85013
333 W. Hatcher	Phoenix	85021
3333 E. Van Buren St	Phoenix	85040
3335 W. Durango	Phoenix	85009
3340 W Durango	Phoenix	85009
3341 W. Durango	Phoenix	85009
3343 W. Durango	Phoenix	85009
3345 W. Durango	Phoenix	85009
3355 W. Durango	Phoenix	85009
3375 W. Durango	Phoenix	85009
3420 W. Lower Buckeye Rd.	Phoenix	85009
3425 W. Durango	Phoenix	85009
3435 W. Durango	Phoenix	85009
3443 N Central Ave, Ste 706	Phoenix	85003
3445 W. Durango	Phoenix	85009
3465 W. Durango	Phoenix	85009
350 S. 9th Avenue	Phoenix	85003
3505 E. Union Hills Dr.	Phoenix	85050
3535 S. 7th St.	Phoenix	85040
355 N. 5th Ave.	Phoenix	85003
35th Ave & Gibson Ln	Phoenix	
3800 N Central Ave, Fls 14-16	Phoenix	85004
3825 N. 67th Avenue	Phoenix	85305
3847 W Earll Dr	Phoenix	85027
3940 W Broadway Rd	Phoenix	85027
3949 E Union Hills Dr	Phoenix	85021

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4002 N. 67th Ave. #10	Phoenix	85033
4005 N 51st Ave	Phoenix	85033
401 E. Jefferson St.	Phoenix	85004
4041 N Central Ave	Phoenix	85004
405 W Jackson St	Phoenix	85003
40th St. & Union Hills Dr.	Phoenix	85050
4341 East BRd.way Rd.	Phoenix	85040
4342 W Pinnacle Pead	Phoenix	85027
438 E. Southern Ave.	Phoenix	85040
4622 W. Indian School Rd, D-10	Phoenix	85031
4707 W Pinnacle Peak	Phoenix	85027
4717 N. 43rd Avenue	Phoenix	85009
4th St and UPRR	Phoenix	85004
501 N 44th St, 1st & 2nd floors	Phoenix	85018
501 W. Jackson St.	Phoenix	85003
501 WEST JEFFERSON & 502 WEST MADISON	Phoenix	85003
510 S. 3rd Ave.	Phoenix	85337
52158 S 39th St	Phoenix	85009
5363 E McDowell	Phoenix	85008
550 W Jackson St	Phoenix	85003
5630 EAST MCDOWELL ROAD	Phoenix	85008
5636 EAST MCDOWELL ROAD	Phoenix	85008
5th & 6th Ave.s & Jefferson St.	Phoenix	85007
601 E Butler Drive	Phoenix	85006
601 W. Jackson St.	Phoenix	85003
615 North 48th Street	Phoenix	85008
620 W. Jackson St.	Phoenix	85003
701 W Carefree Hwy	Phoenix	85331
701 W. Jefferson St.	Phoenix	85007
802 W. Madison St.	Phoenix	85007
805 W. Jefferson St.	Phoenix	85007
806 W. Madison St.	Phoenix	85007
809 W. Jefferson St.	Phoenix	85007
814 W. Madison St.	Phoenix	85007
817 W. Jefferson St.	Phoenix	85007
818 W. Madison St.	Phoenix	85007
8828 N. Central Avenue	Phoenix	85020
9401 S 51st Ave	Phoenix	85353
9601 N. 21st Dr.	Phoenix	85021
9617 North Metro Parkway West	Phoenix	85051
Harrison between 9th & 11th Avenues	Phoenix	85007
Madison St Between 1st & 3rd Ave	Phoenix	85003
MADISON ST BETWEEN 1ST AND 3RD AVE	Phoenix	85003
MADISON ST BETWEEN 3AVE AND 4TH AVE	Phoenix	85003
Madison St Between 3rd & 4th Ave	Phoenix	85003
MADISON ST BETWEEN 4AVE AND 5TH AVE	Phoenix	85003
Madison St Between 4th & 5th Ave	Phoenix	85003
Maintenance Office	Phoenix	85255
Paradise 40th St & Union Hills	Phoenix	85050
W. of Litchfield Park	Phoenix	85207
WEST MADISON STREET (12TH AVE AND MADISON)	Phoenix	85007
2700 N Central Ave	Phoenix	85009

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11400 E Pecos Rd	Queen Creek	85242
21802 S. Ellsworth Rd	Queen Creek	85142
22407 S. Ellsworth	Queen Creek	85142
22626 S Ellswroth	Queen Creek	85142
23636 S 204th St	Queen Creek	85242
26402 S. Hawes Rd.	Queen Creek	85087
26533 W. Phillips Rd.	Queen Creek	85142
Forest Rd & Del Ray Ave	Rio Verde	85263
OFF BUSH HWY	Saguaro Lake	
10223 N Scottsdale Rd	Scottsdale	85257
15023 N. 75th St.	Scottsdale	85260
24303 N Alma School Rd	Scottsdale	85257
2857 N Miller Rd	Scottsdale	85257
3200 N Hayden Rd	Scottsdale	85260
4389 North Miller Road	Scottsdale	85251
6535 E. Osborn Rd.	Scottsdale	82557
6535 E. Osborn Rd.	Scottsdale	85251
7501 E. Oak Street	Scottsdale	85257
8230 E. Butherus Dr.	Scottsdale	85257
8521 E. Princess Dr	Scottsdale	85255
NE of Fountain Hills	Scottsdale	85262
NORTHEAST OF FOUNTAIN HILLS	Scottsdale	85262
NORTHEAST OF SCOTTSDALE	Scottsdale	
Pima Rd & Del Ray Ave	Scottsdale	85257
10600 W Peoria Ave	Sun City	85351
10626 Thunderbird Rd	Sun City	85351
10851 W Williams Rd	Sun City	85351
16820 N 99th Ave	Sun City	85351
9330 East Riggs Rd.	Sun Lakes	85242
NORTHEAST OF SUNFLOWER	Sunflower	
12975 W Bell Rd	Surprise	85374
13050 W. Elm St.	Surprise	85374
13063 W. Bell Rd.	Surprise	85374
13123 W Bell Rd	Surprise	85378
14264 W Tierra Buena	Surprise	85379
15637 N Hollyhock	Surprise	85374
15844 N. Hollyhock St.	Surprise	85374
16089 N Bullard Ave	Surprise	85374
16821 N. Dysart Rd.	Surprise	85374
16825 N Dysart Rd	Surprise	85374
1-10 AND BROADWAY	Tempe	85282
1515 S College Ave	Tempe	85282
1555 N. Bridalwreath Street	Tempe	85281
1891 W Fairmont	Tempe	85282
2000 S. Priest Dr.	Tempe	85282
2130 E. Howe Avenue Rm. 41	Tempe	85281
2130 E. Howe St.	Tempe	85283
2737 W. Southern	Tempe	85281

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4205 North Mill Avenue/Healthy Start	Tempe	85282
500 W. Guadalupe Rd.	Tempe	85283
5800 S. Forest Avenue	Tempe	85283
625 W. Cornell Dr.	Tempe	85283
715 West 5th Street	Tempe	85281
8240 S. Kyrene Rd	Tempe	85281
Broadway at I-10 (48th St.)	Tempe	85282
Broadway Rd. & Dorsey Lane	Tempe	85281
I-10 and Broadway	Tempe	85282
9401 W Garfield	Tolleson	85383
9550 W. Van Buren	Tolleson	85383
10631 N White Tank Mtn Rd	Waddell	85355
13025 N White Tank Mtn Rd	Waddell	85207
20304 West White Tank Mtn Rd	Waddell	85390
20807 W Waterfall Canyon Rd	Waddell	85355
20932 W Ramada Way	Waddell	85355
9050 N White Tank Mtn Rd	Waddell	85207
260 W Yavapai St	Wich	85390
155 N. Tegner	Wickenburg	85390
3305 Sabine Brown Rd	Wickenburg	85390
Hot Springs Rd.	Yavapai County	85326
NORTHWEST OF WICKENBURG	Yavapai County	
NW of Aguilla	Yavapai County	85086
Yavapai County N of Lake Pleasant	Yavapai County	86301
1ST AVE TO 5TH AVE & JEFFERSON ST TO MADISON ST		

EXHIBIT B-1
RESPONDENT NARRATIVE AND CLARIFICATION QUESTIONS AND
ANSWERS

Executive Summary

Banner Occupational Health Clinics (BOHC) is part of Banner Health, the largest healthcare provider in Arizona. Banner Health holds its hospitals, clinics, medical staff and employees to the highest standards in the medical industry. BOHC has been providing medical services for Arizona businesses and municipalities since 1996.

BOHC has the experience to meet the needs and requirements of Maricopa County. We have been providing similar services for many years to municipalities such as City of Mesa, City of Chandler, City of Peoria, City of Tempe, City of Avondale, City of Apache Junction, Town of Gilbert and Town of Paradise Valley, just to name a few. We know the jobs, the demands and the requirement of such entities. In addition to managing the workplace health needs of these cities, BOHC manages the health of Banner's 35,000+ employees.

In the current request for proposal (RFP) Maricopa County has outlined some unique requirements from other municipalities. In order to assist Maricopa in providing a full range of occupational health services we want to be part of a cooperative effort alongside other occupational health providers to enable the county to have the coverage and services required. We recognize that we do not have facilities available in outlying locations, 24 hour service or a computer portal available for departments to access information. We feel these obstacles will not prevent us from providing the county with the best of all other services BOHC has to offer. All Banner Health facilities are available 24/7 with emergency room capabilities. All of the Banner Health Emergency Departments treat work-related injuries. The Banner Emergency Rooms do not provide drug and alcohol testing according to Maricopa County protocols and it is advised that they come to a Banner Occupational Health Clinic for testing. When a Maricopa County employee presents at a Banner Occupational Health Clinic following an emergency room visit, the clinic will have immediate access to emergency room medical records to facilitate follow up treatment.

By August 31 2015, we hope to implement iSystoc. The back-up process is current process. (We currently communicate testing results verbally, fax, and/or e mail).

BOHC is dedicated solely to occupational medicine; we are not urgent care clinics. Our providers and staff provide quality, professional medical services to thousands of businesses and municipalities in Arizona as well as all of our 35,000+ employees. We want to be the entity that Maricopa County chooses when they want the job done professionally, thoroughly and correctly.

BOHC prides itself in the quality of the services we provide, as well as our highly trained staff. BOHC has more board certified occupational health physicians than any other company in Arizona. Our physicians are POST certified and all are Medical Review Officers (MRO). Both our medical chair and assistant medical chair are board certified in occupational medicine. They are located here in Phoenix, are involved in the daily activities of the clinics and are always available for you.

Every clinic is staffed with a full-time Registered Nurse and medical assistants. All clinics have staff certified in drug and alcohol testing, audio testing (CAOHC certified) and pulmonary function (NIOSH certified).

Each clinic is staffed with a case coordinator whose job is to be the liaison between the clinic, work comp insurance carrier and the company. Banner will assign one specific case coordinator to Maricopa County.

BOHC has five clinics in Metro Phoenix: Gilbert, Mesa, Central Phoenix, West Phoenix and Glendale. Banner does not have a 24-hour clinic. However, all Banner Emergency rooms can be utilized after hours for any of the contracted services. The Good Samaritan clinic located in Central Phoenix is open 6 a.m. to 10 p.m., Monday-Friday; 8 a.m. to 4 p.m. Saturdays and Sundays. All clinics are closed on major holidays.

Another alternative for the county is our full service mobile team and licensed mobile clinic, which can bring all proposed services, except x-ray, to you at your locations. Services such as audiometric testing, drug screening, respirator clearance exams, mask fit testing, DOT physicals, immunizations wellness services and much more.

Our goal at BOHC is to serve the county with the highest quality medical services with an emphasis on efficiency and cost containment. We will work to provide you with the most current occupational health services that are tailored to the needs of your workforce 7 days a week.

2.1 Response to Overall Requirements

Banner Occupational Health Clinics (BOHC) will comply with requirements for Workers' Compensation, Pre-Employment Screening, DOT Random Drug and Alcohol Testing, Annual Testing/Examinations and Post Incident Testing.

BOHC is able to provide the procedures for all services with a few exceptions which are noted and in the exceptions section.

BOHC is dedicated to providing quality services with experienced medical personnel and staff. BOHC shall remain current of all applicable laws, standards, procedures and practices relating to occupational medicine. BOHC has both a chair and assistant chair of occupational medicine – both board certified physicians in occupational medicine. There is also a full-time COHN (certified occupational health nurse) dedicated to Quality Assurance. All individuals share the responsibility to assure BOHC is a leader in providing quality care.

Banner Occupational Health Clinics has five clinics in Maricopa County. All are located in the Phoenix Metro area; Central Phoenix, Mesa, Gilbert, Glendale and West Phoenix. BOHC does not have a clinic that is open 24 hours a day, 7 days a week, 365 days a year. Four of our clinics are open Monday through Friday, 7 a.m. to 6 p.m. The Good Samaritan clinic in Central Phoenix is open Monday through Friday, 6 a.m. to 10 p.m. and Saturdays and Sundays, 8 a.m. to 4 p.m. All clinics are closed on major holidays. BOHC has locations within a 15 mile drive from all noted cities with the exception of Gila Bend, Hassayampa, Wickenburg, Cave Creek and New River.

To assure quality care, all clinics are staffed with a physician. A second provider is a physician, a nurse practitioner or a physician assistant. Each clinic is also staffed with a registered nurse who manages the back office staff comprised of medical assistants. Each clinic has a case coordinator who is responsible for all referrals and serves as the client contact regarding services performed at the clinic. Maricopa County would be assigned a Practice Administrator as the account executive as the overall contact as well as one case coordinator who will serve as contact for clinic activity. There is a clinic manager at each site who is also available for questions and information. All clinics have available to them our own COHN (Certified Occupational Health Nurse) to provide Q&A and expertise training and oversight for staff and providers.

Invoicing is done on a monthly basis and meets all your stated requirements. You will initially work directly with the billing manager to set up billing to meet the specific needs of Maricopa County. You will then meet as needed to review invoices, reports and discuss issues that might arise.

BOHC will keep job descriptions provided by the County at all clinics to assure all providers have access to the duties and responsibilities of the various positions and work with each department to ensure that the most current descriptions are being utilized. These are essential to help our providers deliver the best care and recommendations.

BOHC utilizes an Electronic Medical Records and billing system, SYSTOC, which is a confidential system and complies with HIPAA laws. All records are maintained in this system.

BOHC does not have an electronic portal at this time that is accessible to the County. However, we anticipate that we will be able to offer that through our iSYSTOC system by August 31, 2015 but at this time it is not yet available.

When a Maricopa County employee comes to a BOHC clinic for a work-related injury, the treatment and status report will be either emailed or faxed (based on your request) when the employee leaves the clinic. The employee is also provided a copy of this report as well as the workers' compensation carrier. This report can be sent to one or multiple contacts. BOHC reports drug and alcohol testing through Escreen. Results through web reporting are available immediately upon results being finalized by the lab for drug screens and for breath alcohol testing they are available same day. Another option is all reports can be reported to company contact by the case coordinator. We have not yet tested drug testing results through the same portal as iSystoc, but expect this may be another avenue for reporting.

When a Maricopa County employee comes to BOHC for a physical exam of any kind, the following day the case coordinator processes the exam and then sends via fax or email the required paperwork. Each clinic has a case

coordinator whose job it is to be your contact. BOHC will assign one case coordinator to Maricopa County for all clinics. This will facilitate the flow of information and Maricopa County will have one contact for all patient-related issues.

Appointment Information: Initial injury care and drug screenings are done on a walk-in basis at all BOHC clinics. Appointments are needed for physical exams. Appointments can be made by calling or emailing the centralized scheduling desk. Appointments can be made for same day exams, if available, or future dates. Follow up appointments are scheduled at the discharge window before the patients leaves the clinic to ensure compliance. BOHC does have instructions available for the scheduling process; Banner will provide a customized guide to your company.

Medical records will contain the requested information. If an employee requests a copy of their medical records, they can complete a medical release form and will then be given the information. Employee medical records requested by Maricopa Risk Management and/or any other department will be given with approval from the County.

BOHC is able to maintain all medical records, but is not able to manage reminders/recalls for immunization and TB testing.

BOHC will provide a Medical Director for the on-site nursing program and will be available to provide and maintain standing orders.

BOHC staff is among the most highly trained staff due to strict Banner Health standards. All staff is certified according to DOT standards for drug and alcohol (BAT) testing. BOHC has a certified trainer responsible for training and maintaining high standards for testing.

Banner strives to have no patient wait any longer than necessary. Our wait times are normally under 30 minutes. Our standard since our doors opened has been, "In and out in 1 hour or less". While we adhere to this standard, due to the fact that we are a walk-in clinic, there may be times when the wait time will be longer. It is impossible to anticipate what is coming in the door at any time, so a 30- minute wait time is impossible to guarantee. But we will come close to that standard.

BOHC forms are all electronic and paper forms are discouraged. BOHC will automate, at no charge, any Maricopa County standard forms. If additional forms need to be completed, BOHC will complete those forms as well.

BOHC will be happy to comply with your choice of pharmacy benefits and physical therapy providers. BOHC does not have an in-house pharmacy or in-house physical therapy. This eliminates the monetary incentive to send a patient to physical therapy or to prescribe medications. Clients see a dramatic reduction in physical therapy utilization when they move over to BOHC.

2.2 Workers' Compensation

All BOHC physicians are licensed in the State of Arizona. A chart of all providers with their specialties and license numbers has been provided and will be made available upon request. In addition to our chair and vice chair of occupational medicine, we have three additional physicians board certified in occupational medicine.

A physician is on-site at each facility during clinic hours. Additional medical staff may be composed on a second physician, nurse practitioner or physician assistant.

The complete medical record of all injuries and exposures are maintained indefinitely in our EMR system. Maricopa County is able to have access to these records at any time. The iSystoc portal will allow for access to records required. In addition, if the County requires additional information that we cannot make available through iSystoc, those can be made available through phone, fax or email.

Upon completion of the examination, a copy of the Treatment & Status report is sent via email or fax to the Maricopa County representative and to the workers' compensation carrier. This form can be requested at any time. A copy of this report is also given to the employee. This report includes: patient injury description, work or activity restrictions, medications prescribed, diagnosis, and treatment rendered. It also has the check in and out times and follow-up appointment dates. If a referral is indicated, our case coordinator will obtain pre-approval following Maricopa County's requirements.

Blood Borne Pathogens

Because BOHC is part of a large hospital organization, we are experts in blood exposures. We have the only phone-triage blood borne pathogens program in the state. This is the phone line we refer to as the PEP Line, where the employee may call 24/7 when a blood exposure occurs. Calling the PEP Triage Line allows the exposed employee to remain at work which can be important if the employee is providing safety services. It also expedites the start of medications if indicated. This service has not been requested, but is available to the County.

If the employee calls the PEP Line, they are asked a series of questions to determine if a true blood exposure has occurred, evaluate the level of risk and determine if it requires further attention. If it does meet the criteria for a blood exposure, then a provider determines whether prophylactic medications are indicated. If they are, the employee goes to the closest 24-hour Walgreens and starts their medications. Standard OSHA/CDC follow up testing protocol is then followed with the employee coming to a Banner clinic for their initial counseling and baseline testing. Subsequent testing is then provided according to the OSHA schedule. There is a fee for the triage services. For our PEP process there is the potential for two different triage fees. There is a fee of \$75.00 or the RN triage which is when someone calls the PEP line and speaks with the RN at Poison Control and they determine if there was an exposure. If they determine that there was an exposure or are unsure if there was actually an exposure they then forward the call on to a provider for the provider to call the exposed individual and give their evaluation and recommendations then there is a provider triage fee of \$175.00.

If the County prefers to have the employee come to the clinic, they will receive the same evaluation, baseline testing and medications (if indicated). The source can be tested in our facility or we can work with the County to set up testing procedures where source blood is drawn by the County with results coming back to Banner. Source blood may also be brought to the clinic and will be sent out for testing.

BOHC follows and complies with all HIPAA and OSHA standards for blood borne pathogen testing.

TB Exposures can be treated at any of the BOHC clinics and protocols as stated in the scope of work will be followed. However, Banner is not able to provide the recall system and notification system for due dates and scheduling.

BOHC can provide the following tests/services as noted:

- Chest X-Rays (they are available in the clinic at Banner Gateway clinic, but are referred out to a location in our building or in our hospital in the other clinics)
- Treadmill Test
- Hepatitis A Vaccines
- Hepatitis B Vaccines
- TB in the clinics
- TB On-site Testing – BOHC has an entire division dedicated to on-site services. On site services are provided by Registered Nurses. There is a fully-licensed mobile clinic that can travel to any location in Maricopa County. The mobile van has an audio booth, exam room, pulmonary function machine, treadmill and restroom for drug screening. In general, the mobile van is not needed for TB testing and does not have X-ray capabilities.

BOHC can provide all components for medical clearance for respirator use as well as mask fit testing. These records can be maintained in a separate system. BOHC offers two (2) types of fit testing for the respirators. 1. Quantitative (the seal is checked with a machine for leaks) and 2. Qualitative (the seal is checked under a hood with an agent such as bitrex). The second option is more subjective but both are accepted methods by OSHA and NIOSH. BOHC offers a complete “hard copy” form with the information the company needs for the fit test. A copy is made and left with the company at time of testing or our data specialist mails a copy of the fit test record later. The data is kept in the system forever. Maricopa County can either access the records from us (BOHC) since the data is scanned and entered into Systoc or they (Maricopa County) can obtain the fit test record from the company.

OSHA standards allow an employee to be cleared for respirator use with the questionnaire alone. BOHC makes it easy to manage this process with a designated fax, email address, or mailing address to submit the forms. The questionnaires are reviewed by a Licensed Healthcare Provider and if no further evaluation is needed, you will receive the clearance. Should further evaluation be required (based on the responses on the questionnaire), then the

County will be notified that the employee must come in for follow up testing which would include a pulmonary function test and medical exam.

The medical providers at BOHC understand the importance of getting the employee back to work – even with restrictions. They understand what makes an injury recordable and how important it is to keep the number of recordable down.

BOHC has a conservative approach to physical therapy and in most cases, find that physical therapy is not indicated after the first visit. Most soft tissue injuries resolve with rest, heat, massage or any combination. If the issue does not improve, then physical therapy may be prescribed. Of course there are injuries where physical therapy is beneficial.

Working closely with the County, having open communication, understanding the functions of the job, focusing on returning to work and, healing the patient in the most effective, cost efficient manner is our focus.

We encourage you to talk with our providers; ask questions and have an open dialogue. We are open to having quarterly update meetings to evaluate and discuss topics and issues that affect the care of your employees.

2.3 Pre-Employment Screening

BOHC knows the importance of working with the County to have job descriptions and physical requirements/essential functions of the job in place. It is difficult to clear a person for a specific job unless we have access to those requirements.

A medical provider is available to perform pre-employment physicals during clinic hours.

Pre-Employment screenings are scheduled by appointments at all Banner clinics. This helps keep wait times to a minimum and allows adequate time for the exam. We believe that pre-employment exams should be complete and thorough. This is essential in helping the County select the best medically-qualified employees for the job. Appointments are often available for the same day. Employees call or email the centralized scheduling desk or they can call the clinic of their choice directly. (See attached Clinics and Contacts lists).

All components as listed are available at all BOHC clinics. This includes:

- Snellen Vision
- Audiograms
- Strength testing up to 50 pounds
- Finger/hand strength
- Immunizations
- TB Skin Test
- DOT Physical Exams
- MMR Vaccinations and Titers
- Tetanus
- Varicella Vaccinations or Titer
- TB Questionnaire
- TB Skin Test
- TB Reading
- Chest X-Ray
- AZPOST Exams
- Detention Officer Screenings
- All drug screenings
- Respiratory Medical Clearance
- Respirator Mask Fit (qualitative and quantitative available)

Verbal or Written Results for Pre-Employment exam/tests will be sent to the authorized department contact within 24 hours (lab results may be pending). Results for exams performed on Friday, Saturday or Sunday will be processed on Monday. Written results will be sent within 72 hours.

Note on AZ POST Exams

AZ POST standards include recommendation of a pulmonary function test, CBC, Chem Panel, Lipid Panel and EKG as part of the exam. These tests are not mandatory, but BOHC highly recommends this testing. The role of a Peace Officer is stressful, strenuous, physically active and demanding. It is important that the officer receive a complete physical exam and these additional tests are necessary to have a complete analysis of the candidate's health.

BOHC is not able to perform FAA exams but may consider providing based on need.

2.4 Annual Testing

BOHC will comply with requirements for DOT Physicals, asbestos surveillance, air monitoring, lead monitoring, respiratory protection, hearing conservation (testing is performed by RN or medical assistant under the direction of a physician) and drug and alcohol testing.

All BOHC providers are registered in the National Registry of Certified Medical Examiners (NRCME) and can provide DOT physical exams at all clinics. In addition, we have several providers trained to teach and inform companies about the DOT regulations and how they affect the workplace.

Drug and Alcohol Testing

All drug screen collectors and Breath Alcohol Technicians (BAT) are trained and certified according to federal guidelines by our own trainer. BOHC utilizes the Escreen system where drug and alcohol testing results are reported via the web. Various departments are able to have their own sign on and code. BOHC utilizes Clinical Reference Laboratories (CRL) which is a Substance Abuse and Mental Health Services Administration (SAMSHA) lab certified to perform DOT drug screens.

Banner can provide a list of locations for drug screen collections and Breath Alcohol Testing which are our five clinics.

Drug screens are generally reported back between 48-72 hours. Positive Breath Alcohol Tests results are reported back before the employee leaves the clinic. Positive drug screen results could possibly be delayed if the MRO is not able to contact the employee. Delays will be reported to the County representative.

BOHC offers the services of providing random drug pulls. Our drug screen coordinator will work directly with the County Human Resources contact to maintain and update the database. They work together to select pull dates and monitor the names that have been tested and to correct any errors. The drug screen coordinator shall produce reports required by the County.

Invoices will be submitted based on the information in the Chain of Custody.

BOHC can provide 5 panel DOT testing, 5 panel non-DOT testing, 10 panel testing, 13 panel testing, breath alcohol testing and saliva swab testing.

2.5 Reasonable Suspicion Drug or Alcohol Testing

BOHC can comply with all requirements in this section. Contractor shall report all results of drug testing within 48-72 hours pending outside our control (BOHC cannot be responsible for errors/lost specimens by transport carrier or laboratory).

2.6 Post Incident Testing

BOHC will comply with all blood borne pathogens testing. Costs for source testing and medications will be billed directly to the County unless approved by insurance carrier. Please see Tab 5 for information on Banner's PEP program.

2.7 Service Level Agreement

BOHC understands the service level measurements. Discount for wait times is agreed with investigation as to the reason for the delay.

2.8 Reporting

BOHC will comply with the reporting requirements. All results, reports, information that includes PHI (Protected Health Information) will be reported in a PDF format through an encrypted email to the authorized department contact.

2.9 Service Ordering

BOHC schedules appointments via phone or email to the centralized scheduling desk. Appointments are necessary for physical exams. Injury care and drug and alcohol testing is done on a walk-in basis.

Invoicing, receiving results and paying invoices can be done via email.

BOHC will accept the County authorization form or will work with the County to develop a form to meet their needs.

2.10 Invoices and Payments

BOHC will comply with the requirements in this section.

2.13 and 2.14

Banner will grant access to a members of \$AVE and ICPA's.

BANNER OCCUPATIONAL CLARIFICATION QUESTIONS AND ANSWERS

1. Will Banner hospital ER's be available for 24-7 injury treatment? Please define the parameters if needed?

A: Yes, all Banner Health facilities are available 24/7 with emergency room capabilities. All of the Banner Health Emergency Departments treat work-related injuries. The Banner Emergency Rooms do not provide drug and alcohol testing according to Maricopa County protocols and it is advised that they come to a Banner Occupational Health Clinic for testing.

When a Maricopa County employee presents at a Banner Occupational Health Clinic following an emergency room visit, the clinic will have immediate access to emergency room medical records to facilitate follow up treatment.

2. Banner mentions strength testing up to 50 lbs. Are the three companies able to accommodate the strength weights provided as stated in the response to question #15?

A: Banner has the capability to perform a physical assessment with a maximum lift of 50# and push/pull requirement up to 100#.

3. Please provide a price for Breath Alcohol testing.

A: Non-DOT Breath Alcohol Test \$25

4. What type of reporting will be available? When will Banner compile the annual MIS report? Will Banner be able to track who has tested and who has not for a given month? Please explain.

A: Banner Occupational Health has the ability to compile and report out information that will update Maricopa County on the compliancy numbers. MIS reports will compile the MIS report according to Maricopa County's requirements. Some examples of compliancy reports that Banner Occupational health can run are: Compliancy rates around specific testing programs that are in place, wait times, visit times, and number of visits.

Clarification questions, round #2

1. Will Banner Health set up separate accounts for each department so that each department has its own Federal and non-federal Chain of Custody (Section 2.4.2.10) form linked to its own associated Purchase Order number for billing? (Answer) Yes. If yes, is this separation of accounts available to the entire County or limited to those departments required to perform CDL drug/alcohol and CDL and Non-CDL physical testing?

A: Yes BOHS can separate all accounts within Maricopa County

2. If this is not included at no additional cost with the contract, what is the cost per form or per box (please list quantity) for federal and non-federal chain of custody forms?

A: No additional cost for chain of custody forms.

3. Will Banner Health agree to ONLY test employees that produce a County issued form containing instructions on what test(s) are required, verification of the employee's name who is to be tested and which day they were sent to test?

A: Yes

4. Will Banner Health request that clinics provide every effort to fax or email copies of the County issued form and the Chain of Custody form to Central HR (or other identified contact) the same day the employee is tested? If yes, is this available to the entire County or limited to those departments required to perform CDL drug/alcohol testing?

A: Yes for entire County

5. Please confirm if employees may use all facilities under the Banner Health system at all times for work related injuries. The response received states that employees can its confusing Banner meant only after hours when their clinics may not be open or if it is acceptable to use Banner Hospital ER if it is closest to where the injured employee is even during regular clinic hours. How many total facilities are available to our employees?

A: Banner Occupational Health Services has 4 Locations that are open Monday-Friday 0700-1800, and a 5th facility that is open 7 days a week (Mon-Fri 0600-2200, and Sat-Sun 0800-1600). An additional option is that BOHS will be opening an occupational health facility 1/1/2015 in Casa Grande.

The Maricopa County employees also have the additional option of utilizing all 11 hospital emergency rooms outside of the advertised BOHS clinic set hours which are named as follows: Del E. Webb Hospital, Boswell Hospital, Estrella Medical Center, Thunderbird Medical Center, Good Samaritan Hospital, Desert Medical Center, Gateway Medical Center, Baywood Hospital, Ironwood Hospital, Goldfield Hospital, and our newest addition Casa Grande Banner Hospital.

6. Will Banner provide us with an editable map of all of their facilities with their hours of operations and noted limitations if some service(s) cannot be provided at that location?

A: Yes

7. Is Banner willing to work on some form of electronic reminders/ recalls for immunizations and TB testing?

A: Yes, this will be available August 31, 2015.

8. Is Banner Health a true network of facilities? If we call our central contact can they look up information from other locations and provide service versus us calling the other locations?

A: Yes

9. Will a specific person be appointed by the Clinical Director that will be in charge of written standing orders and/or changes?

A: Yes, the individual will be our Chief Medical Officer.

10. Verify each location will have access to all job descriptions provided by the County?

A: Yes BOHS clinics will keep all job descriptions within our secure electronic data base. These are not accessible to the Emergency Departments at the hospitals.

11. Are all facilities linked with the same computer system (network) to enable an employee that was seen at one location could follow-up at a different location?

A: Yes, our Occupational Health clinics share the same electronic medical record system.

12. Are all their locations versed in Industrial Injuries? If not, what is the plan to educate in Occupational Med and who will oversee this program to insure that they are Occupational Med facilities?

A: Yes

13. Is there an Occupational Health Clinic at all hospital locations?

A: No, occupational Health locations are strategically located on the campuses of hospitals at Thunderbird, Estrella, Good Samaritan, Desert, Gateway, and January in Casa Grande.

14. What is the procedure in identifying a workers compensation patient who was treated in the hospital setting and needs to return to the occupational clinic for follow-up clinic?

A: Traditionally, when an employee needs to go to one of the BH Emergency Rooms for Worker Compensation treatment he/she will fill out the 102 form identifying that individual as a county employee and a work related injury. After treatment we have asked the Emergency Rooms to refer the patient back to one of our Occupational Health Clinics for any follow up treatments or referrals. Our clinics have the ability to pull all emergency rooms records electronically giving our clinics the capability to have immediate access to all ER treatment records.

Clarification questions, round #3

1. How long of a transition period before Banner will be able to perform the duties required on contract when awarded?

A: Upon completion of RFP.

2. When will Banner's electronic portal be available and functioning? Does Banner have a back-up process/method in place for this?

A: During the second half of 2015, we hope to implement iSystoc. The back-up process is current process. See point #5.

3. What happens if an employee goes to an ER when a clinic is open? How will this be billed? Will the rates be the same for an ER and non ER visit?

A: When injured workers present to a Banner ER they are treated by the ER. Services done by the ER are billed by the hospitals PFS department and billed as an ER visit. (Please remember that the injured worker needs to complete a 102 form in the ED). The prices are set by the Industrial Commission Association (ICA) when the employee presents to the ER for a work related injury s/he will inform the registration that the visit is a workers' compensation visit and then the individual will be given a WC102 (work comp injury form) to complete.

4. Under the Drug and Alcohol Lab Testing Services – is the price for the saliva swab normally the same as the breath test? If the saliva swab test is more expensive, will Banner honor the same rate in the event their machine cannot be used for the breath test? What is the rate for the saliva swab?

A: We will honor the same rate as the breath test.

5. How does Banner plan on communicating any test results? Provide any and all methods.

A: We are able to communicate testing results verbally, fax, mail and/or email.

6. How does Banner intend to report all results of positive tests within 24 – 48 hours? (Under Section 2.5) Provide any and all methods.

A: Banner Occupational Health Clinics standard practice is to have all results reported to our clients within 24-48 hours. We have case coordinators in all of our locations that process all paperwork and results to our outside clients. Each company profile is set up in our electronic database with company specific instruction on how the company would prefer to have results communicated.

7. How does Banner intend to report all drug and alcohol testing?

A: We have web reporting capability through Escreen. Results through web reporting at available immediately upon results being finalized by the lab for drug screens and for breath alcohol testing they are available same day. Another option is all reports can be reported to company contact by the case

coordinator. We have not yet tested drug testing results through the same portal as #2 (iSystoc), but expect this may be another avenue for reporting.

8. When will online/website scheduling be available?

A: This is not in our current timeline for future upgrades to our system.

9. Are there instructions available for the scheduling process? Will a guide be made available for the County?

A: We do have instructions available for the scheduling process; Banner will provide a customized guide to your company.

10. Under 2.2 Workers' Compensation in Banner's proposal response – how will the County have access to the injuries and exposures maintained in Banner's EMR system?

A: See #2. The iSystoc portal will allow for access to records required. In addition, if the County requires additional information that we cannot make available through iSystoc, those can be made available through phone, fax or email.

11. Under Blood Borne Pathogens in Banner's proposal response – What is the fee for the triage services and exactly what is covered with the fee?

A: For our PEP process there is the potential for two different triage fees. There is a fee of \$75.00 for the RN triage which is when someone calls the PEP line and speaks with the RN at Poison Control and they determine if there was an exposure. If they determine that there was an exposure or are unsure if there was actually an exposure they then forward the call on to a provider for the provider to call the exposed individual and give their evaluation and recommendations then there is a provider triage fee of \$175.00. (These are the rates that we charge Banner for PEP triage.)

12. Please provide more information on the respirator and mask fit testing and the separate system that maintains those records?

A: We offer 2 types of fit testing for the respirators. 1. Quantitative (the seal is checked with a machine for leaks) and 2. Qualitative (the seal is checked under a hood with an agent such as bitrex. The second option is more subjective but both are accepted methods by OSHA and NIOSH.

- 12a. What type of records?

A: We complete a "hard copy" form with the information the company needs for the fit test. A copy is made and left with the company at time of testing or our data specialist mails a copy of the fit test record later.

- 12b. How long is it maintained?

A: The data is kept in system forever.

- 12c. How will the County gain access?

A: The County can either access the records from us since the data is scanned and entered into Systoc or they can obtain the fit test record from the company.

13. Under Pre-Employment Screening in Banner's proposal response – Banner references calling or e mailing the centralized scheduling desk or the clinic of their choice directly, where are these numbers/e mails? Is this referring to the CLINICS AND CONTACTS and CASE COORDINATORS – CLINIC CONTACTS provided in Banner's response?

A: Yes, the numbers/emails are the on the clinic and contact list. We are able to customize contact listings to your business need.

14. Under Annual Testing in Banner's proposal response – Can you please spell out what NRCME is?

A: NRCME = National Registry of Certified Medical Examiners. This refers to the certification required to perform DOT exams.

15. Under Drug and Alcohol Testing in Banner's proposal response – can you provide the instructions on how departments will gain access to your system and what that system is?

A: Through the same portal that is listed in #2. Alternatively, we can use e-Screen, as well (see #7). It will require a login and password, arranged through our clinic manager.

16. Please spell out what SAMSHA is?

A: SAMHSA = Substance Abuse and Mental Health Services Administration. It was incorrectly listed as "SAMSHA."

17. If an individual goes to the Emergency Room, will their records be accessible? If so, please explain.

A: When they use a Banner ER we have access to the hospital EMR system and can obtain the appropriate records immediately. In the case an employee uses any other ER we have will have them complete a release of records and work with the facility to obtain records.

BANNER LOCATION DESCRIPTIONS

Banner Occupational Health Clinics in Maricopa County

Banner Good Samaritan Occupational Health Clinic is located off the I-10 at 12th Street & McDowell in Central Phoenix. It is located in the Edwards Medical Plaza on the fourth floor. This clinic is open seven days a week; 6 a.m. to 10 p.m., Monday through Friday, and 8 a.m. to 4 p.m. Saturdays and Sundays.

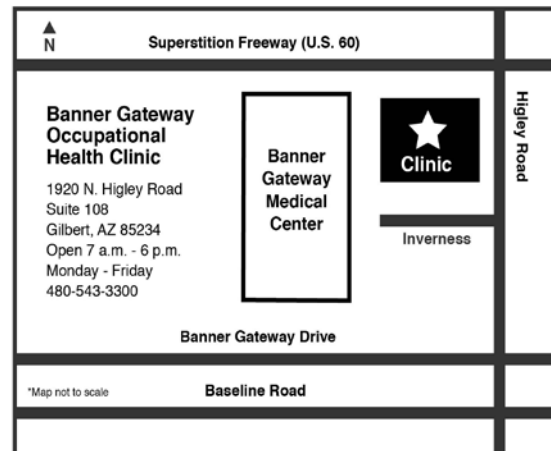
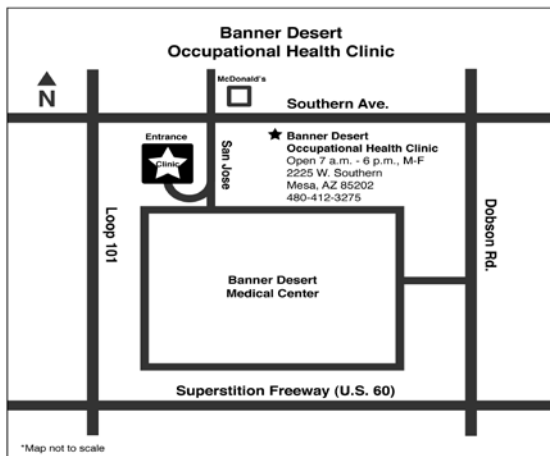
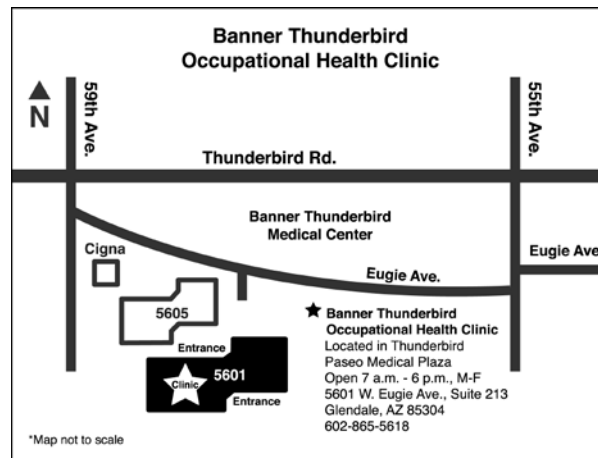
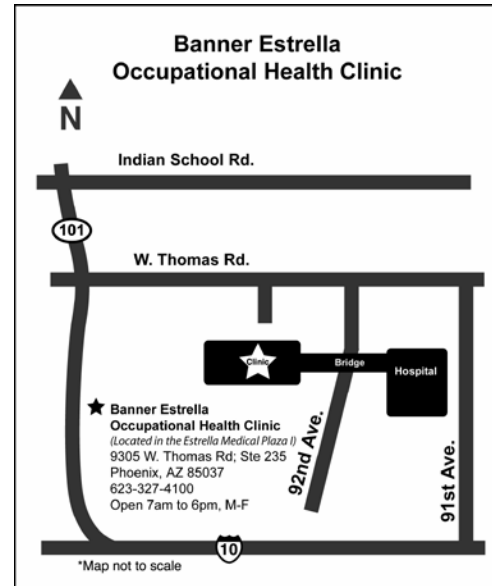
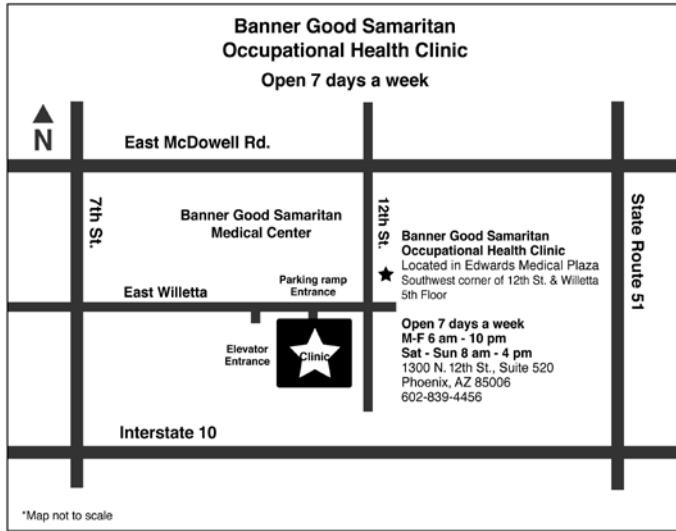
Banner Desert Occupational Health Clinic is located off the US 60 at Southern Ave. and Dobson Road in Mesa. It is in a free-standing building on the campus of Banner Desert Medical Center. It is open 7 a.m. to 6 p.m., Monday through Friday.

Banner Gateway Occupational Health Clinic is located off the US 60 at Higley Road in Gilbert, just south of the freeway. It is on the first floor of the Gateway Medical Pavilion. It is open 7 a.m. to 6 p.m., Monday through Friday.

Banner Estrella Occupational Health Clinic is located in West Phoenix near the junction of I-10 & the Loop 101, on Thomas Road and 93rd Ave. It is located in the Estrella Medical Plaza on the second floor. It is open 7 a.m. to 6 p.m., Monday through Friday.

Banner Thunderbird Occupational Health Clinic is located at Thunderbird Road and 55th Ave. in Glendale in the Paseo Medical Plaza on the second floor. This building is directly behind Banner Thunderbird Medical Center. It is open 7 a.m. to 6 p.m., Monday through Friday.

BANNER INDIVIDUAL LOCATION MAPS



BANNER OCCUPATIONAL WORKER INJURY LOCATIONS

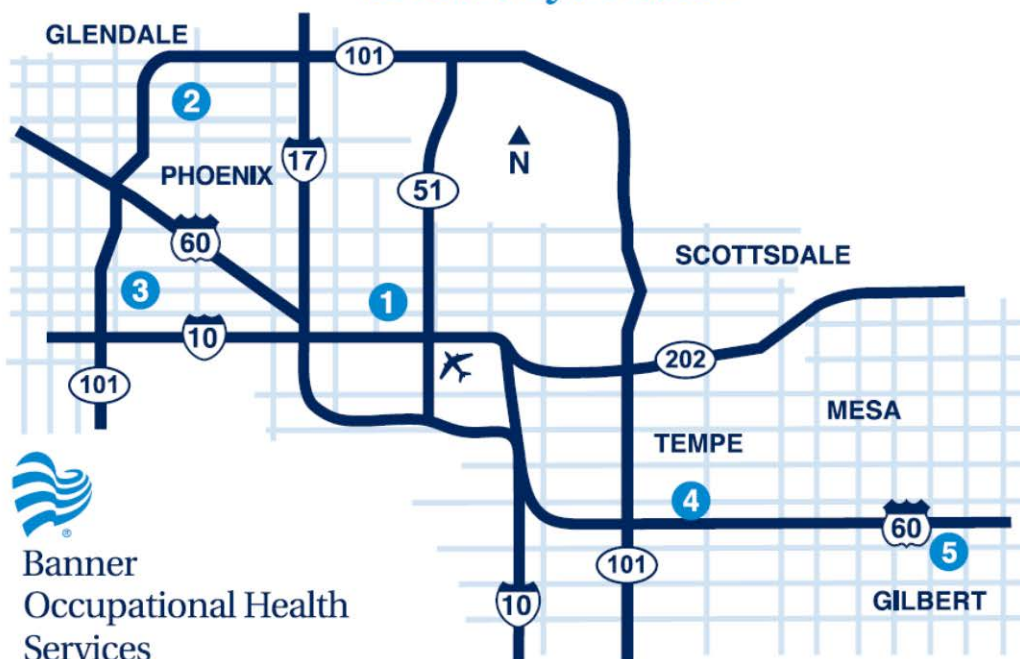
Banner Occupational Health Services

Worker Injury Care
Seven days a week

Five Valley Locations

- | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>1 Banner Good Samaritan Clinic
 Located in the Edwards Medical Plaza
 1300 North 12th St. Suite 520
 Phoenix, AZ 85006
 Phone: 602-839-4456
 Hours: M - F - 6 a.m. - 10 p.m.
 Sat - Sun - 8 a.m. - 4 p.m.</p> | <p>3 Banner Estrella Clinic
 Located in the Estrella Medical Plaza I
 9305 W. Thomas Rd. Suite 235
 Phoenix, AZ 85037
 Phone: 623-327-4100
 Hours: Monday - Friday
 7 a.m. - 6 p.m.</p> | <p>5 Banner Gateway Clinic
 Located in the Gateway Medical Pavilion
 1920 N. Higley Rd. Suite 108
 Gilbert, AZ 85234
 Phone: 480-543-3300
 Hours: Monday - Friday
 7 a.m. - 6 p.m.</p> |
| <p>2 Banner Thunderbird Clinic
 Located in the Paseo Medical Plaza
 5601 West Eugie Ave. Suite 213
 Glendale, AZ 85304
 Phone: 602-865-5618
 Hours: Monday - Friday
 7 a.m. - 6 p.m.</p> | <p>4 Banner Desert Clinic
 2225 West Southern Ave.
 Mesa, AZ 85202
 Phone: 480-412-3275
 Hours: Monday - Friday
 7 a.m. - 6 p.m.</p> | |

*Worker Injury Care
Seven days a week*



BANNER FACT SHEET

Banner Occupational Health Clinics

Visit us at www.Bannerhealth.com/occhealth
 Services available 7 days a week
 602-839-4456



Banner Occupational Health Clinics

In today's unpredictable business environment, survival means achieving and maintaining an edge over the competition. We believe that edge is a strong, healthy and productive work force.

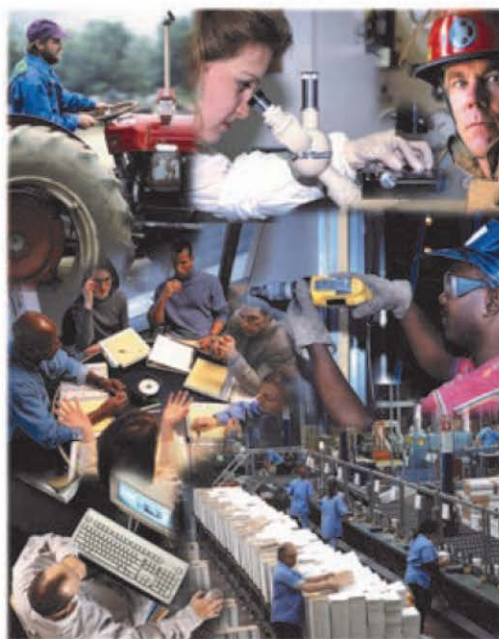
We can help your company gain that edge through a variety of programs aimed at reducing medical costs while improving and maintaining the health and well-being of your employees.

Our goal is to serve you with the highest quality medical services with an emphasis on efficiency and cost containment. At Banner Occupational Health Clinics, we are well aware of the need for timely, accurate information on the medical status of your employees. We will work to provide you with the most current occupational health services that are tailored to the needs of your workforce 7 days a week.

Clinic Services

- Worker Injury Care
- DOT Physicals by FMCSA-Certified Examiners
- DOT/Non-DOT Drug Testing
- Breath Alcohol Testing (BAT)
- Post Offer/Pre-Placement Testing
- Customized Physical Exams
- Respiratory Clearance Evaluation
- Respirator Fit Testing
- Executive Physicals
- Fitness for Duty Exams
- Functional Capacity Assessment
- Vaccinations/Immunizations
- International Travel Immunizations
- Bloodborne Pathogens Exposure Program
- Hearing Conservation Program
- On-Site Health Fairs
- On-Site Flu Shots
- CPR & First Aid Classes
- Health Risk Assessments
- Comprehensive On-site Services
- Wellness Programs
- POST Physicals
- On-Site Corporate Nurses
- Fire Fighter Exams

The quality resource for
your workplace health
needs.



We exist to make a difference in people's lives through excellent patient care.

BANNER OCCUPATIONAL CLINICS AND CONTACTS

CLINICS AND CONTACTS

Appointments call Clinic and Press Option #1

All Emails are formatted firstname.lastname@bannerhealth.com

Banner Desert Occupational Health Clinic 2225 W. Southern Mesa, AZ 85202 Phone 480-412-3275 Fax 480-412-8760 Hours: Monday-Friday 7am – 6pm Rian Childers, Clinic Manager Phone: 480-412-3829 Theresa Ybarra, Case Coordinator Phone: 480-412-3527 Fax 480-412-8701 Kim Thomas, Case Coordinator Tech Phone: 480-412-4091	Banner Thunderbird Occupational Health Clinic Paseo Medical Plaza 5601 W. Eugie Ave., Suite 213 Glendale, AZ 85304 Phone 602-865-5618 Fax 602-865-5651 Hours: Monday-Friday 7am – 6pm Jacob Coleman, Clinic Manager Phone: 602-865-5081 Theresa Ortiz, Case Coordinator Phone: 602-865-5720 Fax: 602-865-5828
Banner Good Samaritan Occupational Health Clinic Edwards Medical Building 1300 N. 12th Street, Suite 520 Phoenix, AZ 85006 Phone: 602-839-4456 Fax: 602-839-3182 Hours: Monday-Friday 6am to 10pm Saturday & Sunday 8am to 4pm Amanda Carranza, Clinic Manager Phone: 602-839-3723 Veronica Verdugo, Case Coordinator Phone: 602-839-3721 Rebecca Twyman, Case Coordinator Phone: 602-839-3724	Banner Gateway Occupational Health Clinic 1920 N. Higley Road, Suite 108 Gilbert, AZ 85234 Phone: 480-543-3300 Fax: 480-543-2689 Hours: Monday – Friday 7am– 6pm Amanda Carranza, Clinic Manager Phone: 480-543-2696 Amy Lake, Case Coordinator Phone: 480-543-2693 Fax 480-543-2694 Stacey Warners, Case Coordinator Tech Phone: 480-543-2966
Banner Estrella Occupational Health Clinic Estrella Medical Plaza 9305 West Thomas Road, Suite 235 Phoenix, AZ 85037 Phone: 623-327-4100 Fax: 623-327-4170 Hours: Monday – Friday 7am – 6pm Jacob Coleman, Clinic Manager Phone: 623-327-7127 Rebecca Santoro, Case Coordinator Phone: 623-327-7129 Fax 623-327-4171 Mobile Services: Kirk Phillips Phone: 480-412-4022	Occupational Health Sales and Customer Service: Kathryn Crippen (480)-684-7214 Vickie Bogardus: (480)-684-7217 Fax: (480-684-7218) Billing: Valerie Miller or Sabrina Harbin Phone: 480-684-7228 Billing Address: P.O. Box 29614 Phoenix, AZ 85038 Medical Review Officer Services & Random(s) Program: Isabel Baca On Site Screening Specialist Phone: 602-747-4890 Fax: 602-747-3458

Website www.Bannerhealth.com/occhealth

BANNER OCCUPATIONS CASE COORDINATORS – CLINIC CONTACTS

Case Coordinators – Clinic Contacts

Banner Thunderbird Clinic

James Climer
Phone: 602-865-5616
Fax: 602-865-5828
E-mail: James.Climer@Bannerhealth.com
Case Coordinator Tech: Theresa Ortiz 602-865-5720
Email: Theresa.E.Ortiz@Bannerhealth.com

Banner Good Samaritan Clinic

Veronica Verdugo
Phone: 602-839-3721
Fax: 602-839-3182
Email: Veronica.Verdugo@Bannerhealth.com

And/Or

Rebecca Twyman
Phone: 602-839-3724
Fax: 602-839-3182
Rebecca.Twyman@Bannerhealth.com

Banner Desert Clinic

Theresa Ybarra
Phone: 480-412-3527
Fax: 480-412-8701
E-mail: Theresa.Ybarra@Bannerhealth.com
Kim Thomas, Case Coordinator Tech
480-412-4091
Email: Kimberly.Thomas@Bannerhealth.com

Banner Gateway Clinic

Amy Lake
Phone: 480-543-2693
Fax: 480-543-2694
Email: Amy.Lake@Bannerhealth.com
Case Coordinator Tech: Stacey Warners (480-543-2966)
Email: Stacey.Warners@Bannerhealth.com

Banner Estrella Clinic

Rebecca Santoro
Phone: 623-327-7129
Fax: 623-327-4171
Email: Rebecca.Santoro@Bannerhealth.com

AMENDMENT No. 1
To
SERIAL 14073-RFP, Maricopa County Employee Industrial Health Services
Between
BANNER OCCUPATIONAL HEALTH CLINICS
&
MARICOPA COUNTY, ARIZONA

WHEREAS, Maricopa County, Arizona ("County") and Banner Occupational Health Clinics ("Contractor") have entered into a Contract for the purchase of Maricopa County Employee Industrial Health Services dated March 25th, 2015 ("Agreement") County Contract No: 14073-RFP.

WHEREAS, County and Banner Occupational Health Clinics have agreed to further modify the Agreement by changing certain terms and conditions;

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties hereto agree as follows:

1. The County in agreement with the Contractor shall amend the contract to add Section 3.6 regarding tax on services, correct pricing for TB X-Rays, and to add Section 2.3.3.10 to the scope of work and provide pricing for Mini Physicals.

Please see below for the revisions:

Section 3.6 TAX: (SERVICES)

No tax shall be levied against labor. It is the responsibility of the Contractor to determine any and all taxes and include the same in proposal price.

CORRECT PRICING ON EXHIBIT A PRICING

ALL Bill Codes CXR1V pricing - \$75.00

Change the following line items to reflect \$75.00/per examination
1.3.1.1, 1.3.5.4, 2.15, 2.16, 3.11

ALL Bill Codes CXR2V pricing - \$105.00

Change the following line items to reflect \$105/per examination
1.3.5.5.1 and 2.17

EXHIBIT B SCOPE OF WORK

2.3.3.10 Mini Physical for Employees and Volunteers

2.3.3.10.1	Height
2.3.3.10.2	Weight
2.3.3.10.3	Blood Pressure

Exhibit A Pricing for Mini Physical for Employees and Volunteers

Bill Code: MINIPHYS

2.33 Mini Physical for Employees and Volunteers \$ 25.00 per examination

ALL OTHER TERMS AND CONDITION REMAIN UNCHANGED

IN WITNESS WHEREOF, this Contract Amendment is executed on the date set forth below when executed by Maricopa County Office of Procurement Services.

AMENDMENT No. 1
To
SERIAL 14073-RFP, Maricopa County Employee Industrial Health Services
Between
BANNER OCCUPATIONAL HEALTH CLINICS
&
MARICOPA COUNTY, ARIZONA

BANNER OCCUPATIONAL HEALTH CLINICS

Robbie Carlson

Authorized Signature

ROBBIE CARLSON, VP OF OPS, BANNER MEDICAL GROUP, AZ WEST

Printed Name and Title

1300 N 12th St, Suite 610, Phoenix AZ 85006

Address

5/1/2015

Date

MARICOPA COUNTY:

[Signature]
Chief Procurement Officer

4/30/15
Date

BANNER OCCUPATIONAL HEALTH CLINIC, 525 W. BROWN ROAD, MESA, AZ 85201

NIGP CODE: 94874

Terms: NET 30 DAYS

Vendor Number: 2011005869 0

Certificates of Insurance Required

Contract Period: To cover the period ending **March 31, 2016.**